

## Terms and Conditions for lounge access of American Express Global Lounge Collection<sup>SM</sup> ("Benefit")

Basic and Supplementary Platinum Cardmembers ("Platinum Cardmembers") are eligible for access to the participating lounges in the American Express Global Lounge Collection. Each lounge program within the Global Lounge Collection has its own policies and access to any of the participating lounges is subject to the applicable rules and policies. Each program's terms and conditions apply, please refer to each program's terms and conditions to learn more.

## The Centurion® Lounge:

- This Benefit is available to Platinum Cardmembers only. Platinum Cardmembers have unlimited complimentary access to all locations of The Centurion Lounge.
- All access to The Centurion Lounge is subject to space availability.
- To access The Centurion Lounge, Platinum Cardmembers must arrive within 3 hours of their departing flight and present The Centurion Lounge agent with the following upon each visit: their valid Platinum Card, a boarding pass showing a confirmed flight reservation for a departing flight on the same day on any carrier and a government-issued I.D. Note that some lounges allow access to Platinum Cardmembers with a confirmed flight reservation for any same-day travel (departure or arrival). Refer to the specific location's access policy for more information. Failure to present this documentation may result in access being depied.
- Platinum Cardmembers must be at least 18 years of age to enter without a parent or legal guardian.
- All Centurion Lounge visitors must be of legal drinking age in the jurisdiction where the Lounge is located to consume alcoholic beverages. Please drink responsibly.
- American Express reserves the right to remove any person from The Centurion Lounge for inappropriate behavior or failure to adhere to rules, including, but not limited to, conduct that is disruptive, abusive or violent.
- Soliciting other Cardmembers for access into The Centurion Lounge is not permissible.
- Hours and amenities may vary among The Centurion Lounge locations and are subject to change. Platinum Cardmembers will not be compensated for changes in locations, rates or policies.
- In addition to the complimentary services and amenities in The Centurion Lounge, certain services, products or amenities may be offered for sale. You are responsible for any purchases and/or servicing charges you make in The Centurion Lounge or authorize our Member Services Professionals to make on your behalf.
- Services available at Member Services Desk are based on the type of American Express Card used to enter the Lounge.
- American Express will not be liable for any articles lost or stolen or damages suffered by visitors in The Centurion Lounge. If we
  in our sole discretion determine that you have engaged in abuse, misuse, or gaming in connection with lounge access in any
  way or that you intend to do so, we may remove access to The Centurion Lounge from your Card account.
- Use of The Centurion Lounge is subject to all rules and conditions set by American Express. American Express reserves the right to revise the rules at any time in compliance with applicable laws and regulations.



## Escape Lounges – The Centurion® Studio Partner:

- This Benefit is available to Platinum Cardmembers. Platinum Cardmembers receive complimentary access to all US locations of the Escape Lounges.
- Platinum Cardmembers must present their valid Platinum Card, a boarding pass showing a confirmed flight reservation for same-day travel on any carrier and government-issued I.D. to access Escape Lounges.
- Platinum Cardmembers must be at least 18 years of age to enter without a parent or legal guardian.
- All Escape Lounge visitors must be of legal drinking age in the jurisdiction where the Lounge is located to consume alcoholic beverages. Please drink responsibly.
- Platinum Cardmembers must adhere to all house rules of the participating lounges.
- Platinum Cardmembers and their guests will receive all of the complimentary privileges and amenities afforded to the Escape Lounge customers, including access to purchase non-complimentary items.
- Some product features may be subject to additional charges. Escape Lounge locations are subject to change and additional restrictions may apply.
- Escape Lounges' Terms and Conditions apply.

#### Delta Sky Club:

- This Benefit is available to Platinum Cardmembers.
- Platinum Cardmembers must present their valid Platinum Card, a boarding pass and government-issued I.D. to the Delta Sky Club ambassador to access Delta Sky Club Lounges.
- Boarding pass must show a confirmed flight reservation for the same-day Delta-operated flight (Delta or Delta connection)
  departing from or arriving at the airport in which the Delta Sky Club is located. Name on the boarding pass must match name
  on the Card.
- Platinum Cardmembers on departing flights can only access the Delta Sky Club within 3 hours of their flight's scheduled departure time.
- During a connection between Delta-operated flights on the same ticket, you may use the Delta Sky Club in your connecting airport at any time during the layover.
- Delta reserves the right to limit access for non-revenue flyers at any Delta Sky Club.
- Access to Delta Sky Club's partner lounges is not permitted.
- Individuals must be at least 18 years of age to access Delta Sky Club, and 21 years of age to access locations with a self-service bar, unless accompanied by a responsible, supervising adult who has access to the lounge.
- Platinum Cardmembers must adhere to all Delta Sky Club House Rules while accessing participating airport clubs.
   Participating airport clubs and locations are subject to change from time to time.
- Platinum Cardmembers may bring guests into the Delta Sky Club subject to the most current Delta Sky Club access and
  pricing policies and must use their valid Platinum Card as the payment method for guest access. Guests must also be flying on
  a same-day Delta-operated flight.
- Guest access and fees are subject to terms and conditions of the participating airport clubs.
- For the most current Delta Sky Club access and pricing policy, please visit <u>delta.com/skyclub</u>. You acknowledge and agree that the information available on the website provided is not created by American Express and is for general informational purposes only. American Express disclaims any responsibility or liability relating to your access or use of such information.
- All Delta Sky Club rules apply to Delta Sky Club membership and use. To review the rules, please visit <u>delta.com/skyclub</u>.
   Benefit and rules subject to change from time to time. Additional restrictions may apply.
- Effective 1 January 2024: Platinum Cardmembers traveling on a same-day Delta-operated flight with Basic Economy (E) fare tickets will not have access to the Delta Sky Club or to Grab and Go.
- Delta Sky Club Lounges' Terms & Conditions apply.



#### Plaza Premium Lounges:

- This Benefit is available to Platinum Cardmembers. Platinum Cardmembers receive complimentary access to any global location of Plaza Premium Lounges.
- Platinum Cardmembers must present their valid Platinum Card, a boarding pass showing a confirmed flight reservation for same-day travel on any carrier and government-issued I.D. to access Plaza Premium Lounges.
- In some cases, Platinum Cardmembers must be at least 21 years of age to enter without a parent or guardian. Additional charges may be applied for bringing guests into Plaza Premium Lounges.
- Platinum Cardmembers must adhere to all house rules of the participating lounges.
- Platinum Cardmembers and their guests will receive all of the complimentary privileges and amenities afforded to the Plaza
   Premium Lounge customers, as well as access to purchase non-complimentary items.
- Some product features may be subject to additional charges. Plaza Premium Lounge locations are subject to change.
- Plaza Premium Lounges' Terms and Conditions apply.

#### Lufthansa:

- This Benefit is available to Platinum Cardmembers.
- Platinum Cardmembers have complimentary access to Lufthansa Business Lounges (regardless of ticket class) and Lufthansa Senator Lounges (when flying business class) when flying on a Lufthansa Group flight.
- To access the Lufthansa lounges, Platinum Cardmembers must present their valid Platinum Card, a government issued I.D., and a same-day departure boarding pass showing a confirmed flight reservation on a Lufthansa Group flight (Lufthansa, SWISS and Austrian airlines).
- Platinum Cardmembers must adhere to all rules of the participating lounges.
- Participating lounges and locations are subject to change from time to time. Additional guest access and fees are subject to terms and conditions of the participating lounges.
- In some lounges, the Platinum Cardmember must be at least 18 years of age to enter without a parent or guardian. Must be of legal drinking age to consume alcoholic beverages. Please drink responsibly.
- For the most current list of Lufthansa lounges, guest access requirements, rules, and pricing policy, please visit <a href="https://www.lufthansa.com/de/en/lounges">https://www.lufthansa.com/de/en/lounges</a>. You acknowledge and agree that the information available on the website provided is not created by American Express and is for general informational purposes only. American Express disclaims any responsibility or liability relating to your access or use of such information.
- Lufthansa Lounges' Terms and Conditions apply.



# Priority Pass<sup>TM</sup>:

- This Benefit is available to Platinum Cardmembers. Basic Cardmembers and Supplementary Platinum Cardmembers must enroll in the Priority Pass™ program.
- Platinum Cardmembers must present their valid Priority Pass Card, a boarding pass showing a confirmed flight reservation for same-day travel on any carrier and passport to access Priority Pass Lounges.
- Priority Pass is an independent airport lounge access program.
- You acknowledge and agree that American Express will verify your Card Account number and provide updated Card Account information to Priority Pass. Priority Pass will use this information to fulfill on the Priority Pass program and may use this information for marketing related to the program.
- Participating Priority Pass lounge partners and locations can be viewed at <a href="https://www.prioritypass.com/airport-lounges">www.prioritypass.com/airport-lounges</a>
- Once enrolled, the Platinum Cardmember whose Card account is not cancelled may access participating Priority Pass lounges
  by presenting your Priority Pass card and airline boarding pass. If the Card Account is cancelled, you will not be eligible for
  Priority Pass program and your enrollment will be cancelled.
- By enrolling in Priority Pass™ program, you agree that you will be responsible for any additional guest fee of the Priority Pass
   Standard program and that your Card will be automatically charged after you have signed up for the additional guest visit and it is reported to Priority Pass by the participating lounges.
- Some lounges may limit the number of guests or do not admit guests.
- In some lounges, Priority Pass members must be at least 21 years of age to enter without a parent or guardian.
- Priority Pass members must adhere to all house rules of the participating lounges. Amenities may vary among airport lounge locations. Conference rooms, where available, may be reserved for a nominal fee.
- Priority Pass lounge partners and locations are subject to change.
- All Priority Pass members must adhere to the Priority Pass Conditions of Use, which will be sent to you with your membership package, and can be viewed at <a href="https://www.prioritypass.com">www.prioritypass.com</a>
- Upon receipt of your enrollment information, Priority Pass will send you, your Priority Pass card and membership package
  which you should receive within 10-14 business days. If you have not received the Priority Pass card within 14 business days,
  please contact American Express Platinum Service at 0 2091 2828.
- To receive immediate access to the lounges after enrolling in Priority Pass ™ program, you can activate your membership online by using your Priority Pass membership details to receive a Digital Membership Card. For a step-by-step guide on the activation process, please visit <a href="https://www.prioritypass.com/activation">www.prioritypass.com/activation</a>
- You acknowledge and agree that the information available on the website provided above is not created by American Express
  and is for general informational purposes only. American Express disclaims any responsibility or liability relating to your access
  or use of such information.
- Supplementary Platinum Cardmembers can enjoy four (4) lounge visits per calendar year with your Priority Pass membership effective 21 January 2025 onwards. The number of visits can be checked in the Priority Pass mobile application. After the four (4) complimentary visits have been used by the Supplementary Platinum Cardmembers, each additional visit by the Supplementary Platinum Cardmembers will be charged for a usage fee at the prevailing rate, which is subject to change from time to time and the usage fee will be charged to the Basic Platinum Cardmember's account.
- Priority Pass Lounges' Terms and Conditions apply.



## Additional Global Lounge Collection Partner Lounges:

- This Benefit is available to Platinum Cardmembers only. Platinum Cardmembers have unlimited complimentary access to additional lounges in the Global Lounge Collection.
- Platinum Cardmembers must present their valid Platinum Card, a government-issued I.D., and a boarding pass showing a confirmed flight reservation for same-day travel on any carrier.
- Guest access and associated fees are subject to the terms and conditions of the participating lounge provider.
- Participation, locations, rates, and policies of lounges are subject to change from time to time, and Platinum Cardmembers and their guests will not be compensated for such changes.
- Amenities, services, and hours may vary by participating lounge and are subject to change from time to time.
- American Express and the participating lounges will not be liable for any articles lost or stolen, or damages suffered by Platinum Cardmembers or guests inside the participating lounge.
- For participating lounges with a self-service bar, Platinum Cardmembers may be required to be of legal drinking age in the participating lounge jurisdiction to enter without a parent or legal guardian. All Platinum Cardmembers and their guests must be of legal drinking age to consume alcoholic beverages. Please drink responsibly.
- Each participating lounge may have their own policy allowing children under a certain age to enter for free with the Platinum Cardmember who is a parent or legal guardian.
- Platinum Cardmembers must adhere to all house rules of the participating lounges.
- If American Express, at its sole discretion, determines that Platinum Cardmembers or their guests have engaged in abuse, misuse, or gaming in connection with access to participating lounges in any way, or that Platinum Cardmembers or their guests intend to do so, we may remove access to the Additional Lounges from the Account.
- American Express and the participating lounges reserve the right to revise the rules at any time in compliance with applicable laws and regulations. For the most current list of the participating lounges and access requirements, please click <a href="here">here</a>.