

Terms and Conditions of Global Dining Credit for Platinum Cardmembers

- These Benefit Terms and Conditions (including the Benefit description above) set out the key Terms and Conditions of our Global Dining Credit for the Platinum Cardmember ("Eligible Cardmember") for both Local Dining Credit and Abroad Dining Credit.
- The enrolled Cardmember will be eligible to receive a maximum of Baht 7,000 credit back on spending at participating local restaurants (Local Dining Credit) and a maximum of Baht 7,000 equivalent credit back on spending in foreign currencies at participating abroad restaurants (Abroad Dining Credit) per redemption period. Spending can be in one or more transactions.
- Only one enrollment is required for the Local Dining Credit and the Abroad Dining Credit. You can enjoy this benefit from the enrollment date until 31 December 2024. Any spending that occurs prior to the enrollment will not be counted as qualified transactions under this Benefit.
- The Local Dining Credit and Abroad Dining Credit cannot be combined, transferred or used in conjunction with each other.
- This Benefit applies to spending on the Basic Card enrolled into the offer, as well as any Supplementary Cards registered to the same Basic Card.
- View participating local and abroad restaurants <u>here</u>. Participating restaurants list is subject to change from time to time, please check before you dine as you may not be eligible for the Credit.
- The Dining Credit Benefit end date is subject to change and may end before the stated date. If this happens, we will notify you of the change and inform you of the new end date of the Dining Credit Benefit.
- For the Abroad Dining Credit, valid transactions will be converted to Thai Baht based on the rate of exchange at the time your Card is charged. A currency conversion fee of 2.5% is applied when a payment is charged in a currency other than Thai Baht. This fee does not count towards the Benefit spend requirement.
- This Benefit is available to American Express Platinum Cardmembers only. If you switch to a new Card product that is not eligible for this Benefit, enrollment will be removed from your Card Account. If a Card you hold is ineligible, you will not be able to see the Benefit, nor will you be able to save the Benefit to the Card. If you are no longer eligible for this Benefit due to a change in Account status, including but not limited to fraudulent flags, suspension, or cancellation, it will be removed from your Account.
- The Benefit is only available for dine in services. The Benefit excludes purchases of gift cards and vouchers, transactions made towards deposits charged upfront by the venue, cancellation and no-show charges, take away or dine-at-home services.

 Transactions made through a third-party establishment or payment processor are also excluded.
- The Credit is not redeemable for cash or other payment form.



- The Credit should appear on your Card account within 5 business days from the qualifying spend but may take up to 150 days from the Benefit end date.
- The Credit may be reversed if: (i) your qualifying purchase is refunded or cancelled; (ii) the Cardmember has received the awarded Credit and subsequently, cancelled his/her Cardmembership during the same Cardmembership year and already received a prorated annual fee refund; and (iii) any misuse, fraud or gaming, as reasonably determined by American Express, relating to your redemption of this Benefit which may result in any loss or damage to American Express. American Express will try to give you a reasonable notice of any such incident and take reasonable steps to ensure you are not unfairly impacted if the incident is due to something we have done or failed to do. American Express reserves the rights, at its sole discretion, to disqualify an individual from this Benefit or future benefits and promotions if he/she is suspected of fraud, gaming or is in breach of any of the Benefit's Terms and Conditions. This reversal may take place up to a maximum of 180 days after the Credit has been awarded. Please note that if an awarded Credit is reversed after you have paid your bill, you may be returned to a negative balance.
- For restaurants in Japan, reservations and payments must be made via the Pocket Concierge website only in order to be eligible to receive the Credit.
- American Express is not liable for any of the food, beverages, products or services provided or received in connection with this Benefit. In the event of loss, dissatisfaction or any dispute in relation to the products or services received under this Benefit, please contact the restaurant directly.
- American Express reserves the rights to substitute the Benefit with other offers and to terminate or change the Benefit's Terms and Conditions at any time in compliance with applicable laws and regulations.
- In the event of any dispute arising from this Benefit, the decision of American Express shall be final and binding all related parties.
- The Benefit is only applicable to the Eligible Cardmember, who meets all of the following criteria: (i) pay the full annual fee in the first statement of the respective membership year; (ii) the Card account of the Eligible Cardmember is in good standing (e.g. no overdue balance) and/or not cancelled for any reason; and (iii) the Eligible Cardmember must not be in breach of any Terms and Conditions of the Platinum Card from the date he/she receives the Benefit to the date he/she uses the Benefit.