

## Auto Paybills Terms and Conditions

1. By enrolling in the Maybankard Auto PayBills programme ("the Service"), the Cardholder ("the Subscriber") authorises Maybank ("the Bank"), as the case may be, to:
  - a. obtain the amount of the monthly charges of the Subscriber from the Service Provider on the application form; and
  - b. disclose relevant information on their credit card account to the Service Provider for the purpose of the Service and automatically debit the bill amount to the Subscriber's credit card account. The above authorisations will cease upon the Subscriber withdrawing from the Service or if the Service is terminated by the Bank for any reasons whatsoever.
  - c. I authorise the Bank to work with the Service Providers to overwrite any existing or similar service with this new instruction.
2. All Maybank American Express, Visa and MasterCard credit cards are accepted.
3. The bill amount will be automatically debited to the Subscriber's credit card account upon approval by the Bank (if the card is maintained with Maybank) or upon approved by the respective issuing bank (if the card is maintained with other banks/issuers). The Bank reserves the right to decline and to debit the Subscriber's credit card account maintained with the Bank for the bill amount without assigning any reason thereof notwithstanding the fact that the Subscriber's credit card account with the Bank may have been settled in full.
4. In the event of the Bank declining as provided in Clause 2 above, the Subscriber will be notified by the Service Provider and the Subscriber will accordingly be liable to settle all sums due to the Service Provider directly. In this instance, the Bank shall not be obliged to inform the subscriber regarding the non-payment of the sums due or be liable for any claims, demands and losses arising therefrom.
5. Although Maybank will endeavour to effect payments of the said Charges, it accepts no responsibilities to make the same at any time or in a timely manner, and Maybank shall not incur any liability through any error, neglect, refusal or omission to make or delay in making all or any of the said Charges to the Service Provider(s). Please allow a minimum of 4-8 weeks for the first Auto PayBills transaction to be performed.
6. The Bank shall only entertain queries relating to the payment of bill charges via the Service. All other queries including but not limited to queries concerning disputes, line problems and termination of Service, shall be referred directly to the Service Provider.
7. The Subscriber must inform the Service Provider in writing of any changes of the credit card number, including new credit card number issued under "lost card" or "conversion", provided that these Terms and Conditions shall apply with regard to the new credit card.
8. The Subscriber may terminate the Service by giving two (2) month's prior notice in writing to the Service Provider.
9. The Bank reserves the right to terminate the Service forthwith without notice due to default or breach by the Subscriber of these Terms and Conditions or the Terms and Conditions of the Cardholder Agreement with the Bank. Upon termination by the Bank of the Service, the Subscriber shall be liable to settle all sum due to the Service Provider directly without the involvement of the Bank, and the Bank shall not be liable for any claims, demands and losses caused by such termination.
10. Maybank reserves the right to vary/change any or all of the terms and conditions (including the privileges made available by Maybank in connection with the Card whether such privileges are set out herein or elsewhere) whenever the Bank deems necessary by giving 21 calendar days notice before the implementation.

11. By completing the application form, the Subscriber hereby declares that the information given by him/her is true and complete.
12. If the Bank approves the Subscriber's application for the Service, the Bank will award the Subscribers with the respective incentive(s) earned for the stipulated period of promotion only. This is provided that the subscription is made using Maybankard Credit Card. In the event that the incentive(s) is unavailable, Maybank will replace it with a substitute of similar value. Every credit cardholder will only be entitled to one incentive.
13. The Subscriber shall indemnify the Bank against all losses, costs, damages, expenses, claims and demands which Maybank may incur or sustain by reason or as a result of the Bank providing the Service to the Subscriber.
14. The Service is only available for the selected Service Providers that are listed on the application form.
15. Enrolment to the Service for the Service Provider Tenaga Nasional Berhad is subject to monthly bill amount not exceeding RM5,000 per account.
16. The Terms and Conditions as may be imposed by the Service Provider(s) in respect of its/their Auto PayBills service shall apply to the Service as if the same are incorporated herein.
17. The monthly RM2 rebate for Telekom Malaysia (TM) is only applicable for monthly bills exceeding RM20 for each TM account and is subject to TM terms and conditions.
18. Enrolment to the service for the Service Provider Indah Water Konsortium Sdn Bhd is applicable for Domestic customers only.
19. The subscribers need to cancel their Auto PayBills services with other banks credit card first before enrolling the Auto PayBills services through Maybankard Credit Card (if any) to avoid double billing & late debiting.
20. Enrolments for local councils must be registered on or before 1 December and 1 June to be effective for the February and August assessments respectively.