



American Express® Terms and Conditions

- This offer is open to all American Express Corporate Cardmembers whose accounts are valid and in good standing. An American Express Cardmember ("Cardmember") for the purpose of this offer means a person holding a Card, issued by American Express Banking Corp.
- This offer is also valid for Cards issued by a third party bearing the name or trademark or service mark or logo of American Express ("Network Cards") issued in India.
- This program is being offered by the participating service establishment only and shall be valid for the period mentioned in the offer.
- The offer in this program will be fulfilled at the merchant's end only.
- This offer is being made purely on a "best effort" basis. The Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes with regards to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever regarding the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the Terms and Conditions of the existing Cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in full to the American Express® Card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.

Tamara Terms and Conditions

Offer Construct:

Offer 1: Flat 15% discount on 2 nights and above stay packages at The Tamara at Coorg & The Tamara at Kodaikanal

Offer Period: 1st May'24 - 30th Jun'24 and 1st Oct'24 - 31st Dec'24.

Promocode: TAMEX15

Offer 2: Flat 25% discount on 2 nights and above stay packages at The Tamara at Coorg & The Tamara at Kodaikanal

Offer Period: 1st Jul'24 – 30th Sep'24 and 1st Jan'25 - 31st Mar'25.

Promocode: TAMEX25

Offer 3: Flat 15% discount on 2 nights and above stay packages at the following Properties- O by Tamara at Trivandrum, O by Tamara at Coimbatore, 2 Lilac properties in Bangalore and Lilac Guruvayur

Offer Period: 1st May'24 – 31st Mar'25

Promocode: TAMEX15

- 10% discount on Food & Beverages and wellness and Spa therapies.
- Offer can be availed multiple times during offer period
- Offer Applicable At the above-mentioned properties only.
- This offer will not be applicable during the blackout dates. i.e. , 1st May 2024, 17th June 2024, 15th August 2024, 6th, 7th and 15th September 2024, 2nd, 11th,12th, 13th and 31st October 2024, 1st and 2nd November 2024, 22nd to 31st December 2024, 1st, 14th and 26th January 2025, 14th and 15th March 2025(these blackout dates are applicable only for The Tamara Coorg and The Tamara Kodaikanal.
- There are no blackout dates for O by Tamara and Lilac properties)
- The offer is applicable on all room categories.
- Discount valid at F&B and spa applicable to CMs who book a stay at the property. Prior Reservation is mandatory
- There are no exclusions
- The discount is applicable exclusive of taxes
- This offer is only valid for the usage of American Express Card by the members including their family & friends and cannot be combined with any other offers.
- This offer is only valid for direct booking made through the [website](#). This offer is not applicable for Travel Agents, Corporate Rates, MICE or Groups, OTA bookings and Direct Sales Bookings
- Cardmember has to select the property (The Tamara, Lilac or O by Tamara) and then proceed with the booking online.
- Cardmember has to apply the promocode TAMEX15/TAMEX25 to avail the discount.
- Payment term is 100% advance.
- The 10% discount applicable on F&B and wellness/spa has to be availed at the property while checking out.
- This offer is applicable on all American Express cards (consumer, corporate and network cards)
- Any Cancellation under this program as per [standard cancellation policy](#) will attract deduction of 3% of payment gateway charges.
- There is no minimum transaction value required to avail the offer or maximum cap on the discount amount.
- Cardmembers can avail the offer multiple times during the offer period.
- General resort T&C applied for the booking and cancellation.
- For any escalation regarding discounting/booking, cardmember must call The Tamara Helpline at 080 71077700/01 (9 am to 6 pm).
- All offer-related queries will be addressed within 48 hours from the date the query is raised.
- Last Date to raise queries regarding the offer is 31st March 2025.