

# **American Express® Terms and Conditions**

- This offer is valid for all American Express Corporate Cardmembers whose accounts are valid
  and in good standing. An American Express Cardmember ("Cardmember") for this Offer means
  a person holding a Card issued by American Express Banking Corp. in India and / or Cards issued
  by a third party bearing the name or trademark or service mark or logo of American Express
  issued by American Express Banking Corp. in India.
- This program is being offered by the participating service establishment only and shall be valid for the period mentioned in the offer.
- The offer in this program will be fulfilled at the merchant's end only.
- This offer is being made purely on a "best effort" basis. The Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express is neither responsible for availability of services nor guarantees the quality of
  the goods/services and is not liable for any defect or deficiency of goods or services so
  obtained/availed of by the Cardmembers under this offer. Any disputes with regards to the
  quality of goods/services availed shall be taken up with the merchant/service establishment
  directly. American Express shall have no liability whatsoever regarding the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out
  of use or non-use of any goods or services availed by Cardmember under this offer. American
  Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of
  the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the Terms and Conditions of the existing Cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in full to the American Express® Card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts of Delhi only.

## **Shilton Suites T&C**

**Offer:** Flat 15% Discount on stay (total bill value exclusive of taxes) and 10% discount on Food and Beverages (non-alcoholic).

Offer Duration: 10<sup>th</sup> August 2024 – 31<sup>st</sup> December 2024 (both days included).

- There is no minimum transaction value required to avail the offer.
- There is no maximum discount capping on this offer.
- This offer is valid only on reservations made through <u>reservation email ID</u> or by calling Shilton Hotels reservations desk (available 24x7) at Shilton Suites Ulsoor-080 4113 8777 & 6366556154, Shilton Dee Cee-044-49957555 & 93803 11112 and Fireflies Kabini-96637

09774 & 918970691052, after booking confirmation from reservation team, residents have to use an eligible American Express Card at the time of check-in and inform the staff at the time of check-in regarding the intent to avail the American Express offer. This also applies for Food and Beverages (non-alcoholic).

- The discount offer is applicable on the amount exclusive of taxes.
- The offer is transferrable, so the Cardmember does not need to stay at the hotel to avail the offer
- There is no upper limit on the maximum discount per transaction.
- There is no upper limit to the number of times a Cardmember can avail the offer during the offer period.
- The offer is applicable on all room categories and F&B. Payment can be made at hotel restaurants and/or for room service.
- Cardmember's must carry a valid ID proof at the time of check-in.
- To avail the offer, it's not mandate for the Cardmember to make a stay at the hotel.
- To avail the offer, Cardmembers need to announce the offer at the time of reservation and before final payment is made, at the time of checkout.
- The payment must be paid using eligible American Express Card at the time of checkout.
- There are no blackout dates or exclusions.
- The discount on rooms cannot be clubbed with any other ongoing offers and promotion on the website.
- Shilton hotels will not entertain accommodation for unmarried couples. Basic KYC will be required for booking the stay.
- Further details related to refund and cancellation policy will be shared with the Cardmember at the time of reservation.
- For queries related to the offer, please call Shilton Hotels helpdesk (available 24x7) at Shilton Suites Ulsoor 080 4113 8777 or 6366556154, Shilton Dee Cee 044-49957555 or 93803 11112 and Fireflies Kabini 96637 09774 or 918970691052 within 15 days from the transaction date.

## Shilton Hotels Check-in and check-out policy

- Check-In and Check Out time are 12 noon.
- Late checkout up to 14:00 hours will be provided at no extra cost, subject to availability.
- Checkout after 14:00 hours is subject to the following charges: 50% of the room rate between 1400-1800 hours, and 100% after 1800 hours.
- All check-in prior to 08:00 hours will be billed (1-night charge) from the previous night. Check-in after 08:00 hours and prior to 12 noon, accommodation will be provided subject to availability.

• Shilton Hotels cancellation/no-show policy: Shilton Hotel reserves the right to levy one night's room charge and taxes applicable thereof as cancellation or no-show charges unless reservation is cancelled 24 hours prior to the check in date.

## **Shilton Suites Cancellation/No-Show Policy**

## Fireflies Kabini

- In cases of no-shows or cancellations made 15 days or less, before the date of arrival, cancellation charges would be 100% of the booking amount.
- For cancellations made between 15-30 days before the date of arrival, the cancellation charges would be 50% of the booking amount.
- Rights of reservation and admission are reserved with Fireflies Kabini

## Shilton Suites (Bangalore - Ulsoor) & Shilton Dee Cee

- Hotel reserves the right to levy one night's room charge and taxes applicable thereof, as cancellation or No-show charges unless reservation is cancelled 48 hours prior to the check in date.
- The hotel reserves the right to charge retention for the stay if the departure date is prior to the date confirmed at the time of Check In.

### **Shilton Suites Hotels List**

- Shilton Suites: Ulsoor Rd, Halasuru, Yellappa Chetty Layout, Sivanchetti Gardens, Bengaluru, Karnataka 560042 | Phone: 080 4113 8777 & 6366556154
- Shilton Dee Cee: 90, Gopathi Narayanaswami Chetty Rd, Parthasarathi Puram, T. Nagar, Chennai, Tamil Nadu 600017 | Phone: 044-49957555 & 93803 11112
- <u>Firefiles Kabini:</u> Manchegowdanahalli Village, Antharasanthe Hobli, H.D Kote, Taluk, Magge, Karnataka 571114 | Phone: 96637 09774 & 918970691052

#### Fireflies Kabini

Hosaholalu Village, Antharasanthe Hobli, H. D. Kote Taluk, Mysore District Karnataka State - 571114 A Unit of Shilton Hospitality LLP

 06 rooms can accommodate a maximum of 3 pax. 02 rooms can accommodate a maximum of 02 pax.

- An extra occupant charge of INR 3,000/- per night is chargeable for adults and children ages 10 and above.
- An extra occupant charge of INR 1,500/- per night is chargeable for children between ages of 6yrs and 9yrs.
- Any activities, beverages, snacks, transport will be charged additionally,

#### Other amenities

Wi-fi dongle in each room	Room tea/coffee tray
Flat screen smart tv	Umbrellas in each room
In-house restaurant	A/C & Geyser
Safety lockers	Flashlight
Folding chairs for balconies	Swimming pool

## **Activities**

## In-house games:

Uno cards	Painting for kids
Jenga	Frisbee
Jumbo Sequence Board Game	Badminton Rackets
Codenames Board Game	Lawn Volleyball
Playing Marbles	Lawn Football

- In-house projector screening: Enjoy nature and wildlife documentaries or any of the popular animated movies for kids on our property with our in-house projector.
- Bonfire pit: Experience the warmth of a bonfire under the stary skies while sipping on your favorite beverage.
- Bus Safari and Boat Rides: Nagarahole Tiger Reserve is one of the county's richest tiger
  reserves also home to one of India's largest populations of Asiatic elephants, Indian
  guars, and of course the ever-elusive black panthers. The Kabini Backwaters offer wildlife
  enthusiasts and nature lovers a peek into the lives of the aquatic inhabitants of the reserve,
  including several varieties of birds, reptiles and more.

Bus safari is charged at INR 1000/- per head. The boat safari is priced at INR 3500/- per head. Land safari lies under Governmental Forest Department and is subject to cancellation and

postponement for various unforeseen reasons. The rate is Rs. 3500/ per person, and can only be booked after check-in, subject to availability. However, you can inform us of your preferred date and time for Safari the day before arrival and we will try our best to accommodate your plan.

Please note, you would need to use your own transport to reach the safari point or we can arrange a taxi for you at an additional charge.

 Payment & confirmation: We would require the room tariff amount for your entire stay & activities to be paid in advance to confirm your stay.

## **Shilton Suites**

Office Address: Shilton Hotels 2, Ulsoor Road, Parallel to M G Road Bangalore – 560042

Complimentary buffet breakfast / kitchenette with microwave, crockery & cutlery / Wi fi / mini bar / internet connectivity / personal safety lockers / 24 hr. reception, butler service, laundry and security / business Centre / doctor on call / travel assistance and transfers on request.

Please note: 12% taxes are extra and is calculated on top of the actual tariff charged.

# Shilton Dee Cee 90, G.N Chetty Road, T Nager, Chennai- 600017

- Complimentary buffet breakfast (timings 0700 1000 hours)
- Wifi, 1 bottles of mineral water per day, per person
- Tea/coffee making kettle with accomplishments.
- Fitness Center

Watson's Pub (located on level V) for corporate get-togethers and events, accommodating up to 250 pax.

 Mode of Payment: - Credit card/debit card/cash/online transfer or cheque in Favour of SHILTON HOSPITALITY LLP.

## Facilities at Dee-Cee Shilton Chennai:

complimentary buffet breakfast / kitchenette with microwave, crockery & cutlery / Wi fi / mini bar / internet connectivity / personal safety lockers / 24 hr. reception, butler service, laundry and security / business Centre / doctor on call / travel assistance and transfers on request.

Please note: 12% taxes are extra and is calculated on the actual tariff charged.