



### **American Express® Terms and Conditions**

- This offer is open to all American Express Corporate Card members whose accounts are valid and in good standing. An American Express Cardmember ("Cardmember") for the purpose of this offer means a person holding above mentioned card(s) issued by American Express® Banking Corp. in India.
- The offer is also valid on Cards issued by a third party bearing the name or trademark or service mark or logo of American Express ("Network Cards ") issued in India.
- This program is being offered by the participating service establishment only and shall be valid for the period mentioned in the offer.
- The offer in this program will be fulfilled at the merchant's end only.
- This offer is being made purely on a "best effort" basis. The Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes with regards to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever regarding the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the Terms and Conditions of the existing Cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in full to the American Express® Card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in Delhi only.

### **Oberoi hotels and Resorts Terms and Conditions**

#### **Offers:**

##### **Offer 1 - Al-Zorah:**

3rd night complimentary (Applicable only on BAR rates calculation and not on any existing offers on website) + VIP amenities on arrival. The offer will be applicable for rooms and Villas as well for a limited period.

##### **Offer 2 - Bali+ Lombok:**

10% savings on Best Available Rates (BAR) and BBRss, Spa and F&B

**Offer 3 - Mauritius:**

1. 15% savings on BAR Rates for Luxury Pavilion with Garden View, Luxury Pavilion with Ocean View & Luxury Villa with Private Garden
  2. 20% discount on BAR Rates for Luxury Villa with Private Pool, Premier Ocean View Villa with Private, Presidential Ocean View Villa with Private Pool and Royal Ocean View Villa with Private Pool.
  3. 20% discount on F&B, SPA and Laundry.
  4. Value Add-on: 01 x Complimentary 60mins Spa treatment per couple once during the stay.
- The offer is valid on reservations made between 16 May 2024 to 15 June 2024 (Both days included) for stay between 16 May 2024 to 31 October 2024 (Black out days apply).
  - The offer would be valid at below mentioned properties only:

<b>Participating property</b>	<b>Address</b>
<b>The Oberoi Beach Resort, Al Zorah</b>	The Oberoi Beach Resort Al Zorah, Al Ittihad Rd 18065 - Ajman - United Arab Emirates
<b>The Oberoi Beach Resort, Bali</b>	The Oberoi Beach Resort, Jalan Kayu Aya, Denpasar, Bali 80361, Indonesia
<b>The Oberoi Beach Resort, Lombok</b>	The Oberoi Beach Resort, Medana Beach, Lombok 83352, Indonesia
<b>The Oberoi Beach Resort, Mauritius</b>	The Oberoi Beach Resort, Baie Aux Tortues, Balaclava, Terre Rouge 20108, Mauritius

- Stay reservations must be made via [landing page](#) to avail the offer.
- Spa bookings need to be done at the hotel by calling up the front office or the spa or even at the time of check-in.
- Food and Beverage order need to be done at the hotel by calling up the front office.
- These offers can be availed multiple times.
- There is no exclusion in these offers.
- Spa bookings has to be done a day prior.
- There is no exclusion in the offers.
- Cardmember has to go to front desk of the hotel for Spa Bookings and F&B offer.
- Room upgrade option depends on the hotel's discretion and availability.
- The rate is discounted from the Best Available Room Only Rate, subject to availability.
- These offers cannot be combined with any other offer.
- The discount applicable is on the amount exclusive of taxes.
- Spa can only be availed by resident guest who has booked using the landing page as part of this offer.
- There is no maximum capping on the amount of discount that can be availed under during the offer period.
- No minimum amount that needs to be spent to avail the Spa offer.
- This offer can be availed multiple times during the offer period.

- This offer is non-transferable and cannot be used in conjunction with any other The Oberoi Hotels & Resorts offer or promotion.
- A maximum of 3 rooms can be booked under one reservation under this offer. Each room accommodates 2 adults.
- Blackout Dates apply for **stay period** as below –

15 <sup>th</sup> June, 2024 to 17 <sup>th</sup> June, 2024	15 <sup>th</sup> August, 2024 to 17 <sup>th</sup> August, 2024
23 <sup>rd</sup> August, 2024 to 26 <sup>th</sup> August, 2024	10 <sup>th</sup> October, 2024 to 12 <sup>th</sup> October, 2024
31 <sup>st</sup> October, 2024 to 3 <sup>rd</sup> November, 2024	15 <sup>th</sup> November, 2024 to 17 <sup>th</sup> November, 2024
20 <sup>th</sup> December, 2024 to 03 <sup>rd</sup> January, 2025	

- Rates are subject to availability, applicable taxes, fees, and other standard service charges.
- A deposit through valid American Express card\* needs to be made at the time of reservation for room and taxes.
- All bills will need to be settled at the time of Check-out by the cardmember through the same American Express Card only.
- Cardmember can avail the F&B offer at the hotel restaurants and in room dining.
- The offer is not applicable on any incidental charges like extra bed/ room service etc. accrued during the stay.
- No request for discount would be entertained after the booking or stay period if the guest doesn't avail the offer during reservation and payment.
- The card member needs to be present and stay to avail the discounted price.
- Rates and Taxes are subject to change without prior notice.
- The offer shall be subject to the booking conditions of the Oberoi Hotels & Resorts.
- Standard cancellation policy applies for each hotel.
- American Express and The Oberoi Hotels & Resorts reserve the right to withdraw the promotion or amend these terms and conditions without prior notice at any time, for whatever reason, and without any liability for doing so.
- Please check the policy for kids [here](#).
- Please contact The Oberoi Hotels & Resorts 24\*7 Contact Centre (1800112030/ 011-69110606) for any queries related to the offer.
- Queries related to the offer will be entertained only till 15 days from transaction date. The queries will be resolved in TAT of 24 hours.