

American Express Terms and Conditions

- This offer is open to American Express Platinum Cardmembers whose accounts are valid and in good standing.
- An American Express Platinum Card member ("Card member") for the purpose of this offer means a person holding Platinum Card in India, issued in India by American Express® Banking corp.
- These offers are being made purely on a "best effort" basis. Card members are not bound in any manner to participate in these offers and any such participation is purely voluntary
- To receive these offers, purchase should be charged in full to the American Express Card. No cash alternative is available
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under these offers. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly.
- American Express shall have no liability whatsoever with regard to the same
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these offers. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.
- This offer is subject to partner Terms and Conditions.
- While the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.

Travel Vouches on ATO: Terms and Conditions

- This offer is valid till 29th December 2023
- This offer is valid for all new bookings made on [ATO – American Express Travel Online](#) in one calendar month. Bookings on ATO can be made for below category until 29th December 2023 and for travel & stay till 29th June 2024 via American Express Travel Online.
 - Domestic Hotel bookings
 - International Hotel bookings
 - Domestic Airline bookings
 - International Airline bookings
 - Domestic Car bookings
 - International Car bookings
- On cumulative spend on domestic/ international stay, domestic/ international flight and/or Car bookings after deducting all promotional offers like (but not limited to) marketing offers, coupon codes, Membership Rewards points etc. must be as per the below grid in one calendar month.

Cumulative Spend on American Express Travel Online (in a Calendar Month)	Taj vouchers
INR 1 Lakh or more	INR 15,000

The cumulative spend of eligible transactions should add up to INR 1,00,000 or more for cardmember to be eligible for INR 15,000 Taj voucher.

- The card member can choose to make any number of transactions in one calendar month to be eligible for the offer. All the transactions in one calendar month should cumulatively add upto INR 1 Lakh or more for the Cardmember to be eligible for the offer.
- The Cardmember will be eligible for INR 15,000 Taj voucher only once during the Offer period in a calendar year upon completion of eligible spend. Taj Hotels voucher shall be dispatched within 60 days after the completion of the entire journey/travel on the registered email ID.
- The offer is applicable on bookings made on ATO and subject to availability of inventory on ATO.
- Booking done via Platinum Travel Service will not be eligible for the offer.
- No Black-out dates are applicable to avail this offer on [ATO – American Express Travel Online](#).
- Hotel black-out dates may apply with respect to the usage of vouchers. Cardmembers are requested to check at the time of voucher redemption.
- All the hotel bookings should be pre-paid for international/ domestic properties under this offer. No on-site expenses at the property will be eligible under the offer.
- All the Air bookings should be pre-paid for international/ domestic Airlines under this offer. No on-site expenses at the airline will be eligible under the offer.
- All the car/ bundle/ package bookings should be pre-paid for international/ domestic locations under this offer. No additional expenses at the location/ airport will be eligible under the offer.

- The Cardmember will be eligible for INR 15,000 Taj voucher only once during the Offer period in a calendar year upon completion of eligible spend. Taj Hotels voucher shall be dispatched within 60 days after the completion of the entire journey/travel on the registered email ID.
- The travel booking needs to be made by the Platinum Basic or Platinum Supplementary Cardmember in order to be eligible for this offer.
- Either of Platinum Basic cardholder or Supplementary Card holder must be a part of the travelling group for which the tickets are being purchased on ATO
- All payments need to be made through American Express Platinum Card issued in India by American Express Banking Corp.
- As an illustration, if a Platinum member/ group is travelling with multiple members (including Supplementary Cardmembers) to the same destination, only one set of vouchers will be issued per Card Account. Similarly, for multi destination bookings where a Cardmember opts for the option of Taj Hotels stay voucher, and makes multiple hotel bookings, only one set of vouchers will be issued to the member per Card Account.
- The validity of the Taj vouchers would be as per the expiry dates mentioned in the issuance email and there will be no extension possible for expired or unutilized vouchers.
- The voucher/s will not be revalidated beyond expiry date.
- The vouchers will be sent to basic card holder's registered email id with Amex.
- This offer will not be applicable in case of cancellation of either the flight booking or the hotel booking or both. Any changes or cancellation of the bookings/ reservation of Air/ Stay will result in Card Member not being eligible for the offer and hence no Taj vouchers would be issued. As due to the cancellation of any of the tickets, the threshold of 1 Lakh will not be met and hence the Taj vouchers cannot be issued.
- All fares quoted for partner flights' offers are subject to all applicable airport taxes, flight fuel Charge, government taxes and service fee Chargeable either by the flights and/or the Amex Travel Online portal. These taxes/Charges/fees etc. are exclusive of the Charges mentioned in the Platinum member Terms and Conditions and Most Important Terms and Conditions.
- American Express is neither responsible for nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed by Platinum member as a benefit/privilege associated with the American Express Platinum Card.
- American Express reserves the right to change/withdraw the Terms and Conditions of the offer at any time without prior notice.
- The offer can be used only in conjunction with the American Express Platinum Card and cannot be combined with any other promotion or offer.
- Any participation by the Platinum member is purely voluntary.