



### **American Express Terms and Conditions**

- This offer is open to American Express Platinum Cardmembers whose accounts are valid and in good standing.
- An American Express Platinum Cardmember (“Card member”) for the purpose of this offer means a person holding an American Express Platinum Card, issued in India by American Express® (“Card”).
- This offer is being made purely on a “best effort” basis.  
Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- To receive this offer, purchase should be charged in full to the American Express Card. No cash alternative is available.
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes regarding the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever regarding the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.

## Renewal Benefit: Terms and Conditions

- The Cardmember must meet the below criteria to be eligible for the Renewal benefit:
- Net Spends of INR 20 Lakhs must be made within Cardmember's Cardmembership year (preceding 12 months from the date of issuance or renewal). The cumulative net spends of Primary and Supplementary Cardmembers will be considered and must be INR 20 Lakhs or more.
- The Cardmember must pay the applicable renewal fee to be eligible for the benefit.
- The Cardmember should be an active Cardmember of American Express Platinum Card and of good standing to avail the benefit.
- Once the eligibility criteria are met, Cardmember will receive an email with instruction to avail the vouchers within 90 days of payment of applicable renewal fee (taxes included).
- Spends will be calculated net of any cashback, reversals and/or credits
- The benefit is applicable only for Basic Cardmember
- Supplementary Cardmember is not eligible for this benefit
- Cardmember needs to ensure their email address is updated with American Express. In case the enrolled email ID is a Gmail ID, the email may go to other folders instead of primary inbox. American Express is not responsible for bounced back emails due to incorrect or incomplete registered email addresses.

### Steps to avail the vouchers:

- The Cardmember will receive an email within 90 days of payment of applicable renewal fee with a link & unique code to select the vouchers.
- Cardmembers are required to open the link and enter their unique code.
- Once Cardmember is redirected to the platform, they can choose the vouchers of their choice from the catalogue.
- Once the voucher is selected, Cardmember can submit their choice and voucher codes will be generated.
- Cardmember must download the voucher details and save the codes for future redemption.
- The Cardmember can choose vouchers from the below brands:
  - Taj Hotels
  - Postcard Hotels and Resorts
  - Reliance Brands Limited (Luxe Gift Card)
- The validity of the vouchers would be 360 days from the date when the voucher codes are generated, the vouchers will not be revalidated post the expiry date.
- Once opted for a particular brand and vouchers are generated, the cardmember cannot change the choice/ brand of vouchers
- The Vouchers are for a one time use only, terms and conditions of the issuing brand would be applicable.
- Voucher redemption for an e-voucher from any of the above-mentioned brands will be governed by respective brand's terms and conditions.
- The Vouchers are non-transferable, and it should be utilized by the Primary Cardmember
- Any participation by the American Express Platinum Cardmember is purely voluntary.
- Please click the [link](#) to view Taj Hotel Vouchers Terms and Conditions.
- Please click the [link](#) to view Postcard Hotels and Resorts Vouchers Terms and Conditions.
- Please click the [link](#) to view Reliance Brands Limited (Luxe Gift Cards) Terms and Conditions.

