



### **American Express® Terms and Conditions**

- This program is being offered by the participating service establishment only and shall be valid for the period mentioned in the offer.
- The offer in this program will be fulfilled at the merchant's end only.
- This offer is being made purely on a "best effort" basis. Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this offer.
- American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in full to the American Express Card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.

## Oberoi offer: Terms and conditions

### Suites Offer

- This offer is open to American Express® Platinum Charge Cardholders only, whose accounts are valid and in good standing.
- Cardmembers will receive an instant discount of 50% on the Best Available Rate on applicable Suite categories at The Oberoi Hotels and Resorts in India.
- Offer is valid for bookings and stays between 1 April 2022 and 31 March 2025 (black out period will apply).
- Only limited room inventory would be available for booking under the offer.
- The rate is discounted from the Best Available Room Only Rate, subject to availability. The offer cannot be combined with any other offer.
- Reservations must be made via Platinum Travel Services. Only in case of availability issue or escalation, Oberoi Contact Centre should be contacted for reservation.
- This offer is non-transferable and cannot be used in conjunction with any other The Oberoi Hotels & Resorts offer or promotion.
- **Blackout Dates –**
  - 06th – 09th April 2024 – Id ul Fitr
  - 15th – 19th Aug 2024 – Independence Day/Raksha Bandhan
  - 23rd – 26th Aug 2024 - Janmastami
  - 11th – 13th Oct 2024 - Dussehra
  - 01st – 03rd Nov 2024 - Diwali
  - 21st Dec 2024 – 03rd Jan 2025 – CNY
  - Republic Day – no blackout
  - 14th – 16th March 2025 – Holi
  - 29th March – 1st April 2025 – Id ul Fitr
  - 18th – 20th April 2025 - Good Friday/Easter
- Rates are subject to availability, applicable taxes, fees, and other standard service charges.
- Maximum of 3 suites can be booked by a Cardmember in a single transaction under this offer. Maximum 5 nights stay allowed per stay.
- The offer would not be valid on ‘Presidential/ Kohinoor Suites’.
- A deposit through the American Express® Platinum Card needs to be made at the time of reservation for room and taxes.
- All bills will need to be settled at the time of Check-out by the Cardmember through the same American Express® Platinum Card only
- No request for cashback/discount would be entertained after the booking or stay period if the guest doesn’t avail the offer during reservation/payment
- The Cardmember needs to be present and stay to avail the discounted price.
- Rates and Taxes are subject to change without prior notice.
- American Express and The Oberoi Hotels & Resorts reserve the right to withdraw the promotion or amend these terms and conditions without prior notice at any time, for whatever reason, and without any liability for doing so.

- Queries related to the offer will be entertained only till 15 days from transaction date.
- COVID-19 Update: During this time, services provided by Oberoi Hotels & Resorts may differ - please reach out to them directly for more information.
- Please contact The Oberoi Hotels & Resorts Contact Centre (1800112030/ 011-23890606) or Platinum travel & lifestyle services for any queries related to the offer.
- The offer would be valid at below mentioned properties only:

S. No	Property
1	THE OBEROI, MUMBAI
2	THE OBEROI GURGAON
3	THE OBEROI, BANGALORE
4	THE OBEROI AMARVILAS, AGRA
5	THE OBEROI, NEW DELHI
6	THE OBEROI UDAIVILAS, UDAIPUR
7	THE OBEROI RAJVILAS, JAIPUR
8	THE OBEROI CECIL, SHIMLA
9	THE OBEROI SUKHVILAS SPA RESORT, NEW CHANDIGARH
10	WILDFLOWER HALL

#### **Room Offer- 3<sup>rd</sup> night complimentary**

- American Express® Platinum Cardholders will receive the below mentioned Benefits:

Benefits:

On every paid two nights receive the third night complimentary.

- Room upgrade, subject to availability, at the time of check-in depending upon availability (Not applicable on room to a suite).
- Complimentary breakfast for two guests, per day.
- On every paid spa therapy enjoy savings of 15%
- Complimentary bottle of wine (once during the stay)
- Complimentary transfers from nearest Airport or Railway Station (Applicable only for The Oberoi Rajvillas, The Oberoi Amarvilas and The Oberoi Udaivilas)
- Stay Validity: **Up to 31 March 2025.**
- **Only limited room inventory would be available for booking under the offer.**
- The rate is discounted from the Best Available Room Only Rate, subject to availability. The offer cannot be combined with any other offer.
- Reservations must be made via American Express Platinum Travel Services.
- This offer is non-transferable and cannot be used in conjunction with any other The Oberoi Hotels & Resorts offer or promotion.

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- 29th March – 1st April 2025 – Id ul Fitr
- 18th – 20th April 2025 - Good Friday/Easter
- Rates are subject to availability, applicable taxes, fees, and other standard service charges.
- **Maximum of 3 rooms can be booked by a Cardmember in a single transaction under this offer**
- A deposit through the American Express® Platinum Card needs to be made at the time of reservation for room and taxes.
- All bills will need to be settled at the time of Check-out by the Cardmember through the same American Express® Platinum Card only.
- No request for cashback/discount would be entertained after the booking or stay period if the guest doesn't avail the offer during reservation/payment.
- The Cardmember needs to be present and stay to avail the discounted price.
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	CHANDIGARH
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