



### **American Express® Terms and Conditions**

- This offer is open to American Express Platinum Cardmembers whose accounts are valid and in good standing. An American Express Card member ("Cardmember") for this offer means a person holding an American Express Platinum Card issued by American Express Banking Corp. in India.
- This offer is not valid on American Express Corporate Cards and/or Cards issued by a third party bearing the name or trademark or service mark or logo of American Express ("Network Cards ") issued in India.
- This program is being offered by the participating service establishment only and shall be valid for the period mentioned in the offer.
- The offer in this program will be fulfilled at the merchant's end only.
- This offer is being made purely on a "best effort" basis. The Cardmembers are not bound in any manner to participate in this offers and any such participation is purely voluntary.
- American Express is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes with regards to the quality of goods/services availed shall be taken up with the merchant/service establishment. American Express shall have no liability whatsoever regarding the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the Terms and Conditions of the existing Cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in full to the American Express® Card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in Delhi only.

- **Truefitt & Hill instant discount Terms & Conditions**

**Offer Construct:** Get Flat INR 1,000 on Minimum Transaction of worth INR 1,000 and above (including all Services & memberships)

- Offer is applicable for American Express Platinum Cardmembers.
- Get Flat INR 1000 during the offer period for Platinum Cardmembers.
- Offer is valid from 14<sup>th</sup> June 2024 until 10<sup>th</sup> September 2024 (both days included).
- The offer is only valid once per Card during the offer period.
- The offer is only valid at the participating stores (as mentioned below).
- The offer is valid on the final invoice amount inclusive of taxes.
- Offer is also applicable on Supplementary Cards.
- The offer is non-cashable, non-refundable, and non-negotiable.
- The offer cannot be clubbed with any other existing offers and discounts offered In-store.
- There are no black out days.
- Offer is valid on all the servicing & **purchase of membership & not on any product purchases.**
- Prior appointment is mandatory.
- For appointments, Cardmembers need to call the respective branch (as mentioned below) (Monday to Sunday between 9 AM to 8 PM).
- Cardmembers are not required to enrol for the offer. Cardmembers will receive the instant discount upon transacting at the participating store during offer period at point of sale.
- Instant discount will be eligible for in-person transactions taken with participating salon on Pine Labs Terminal.
- In order to view the membership price, Cardmembers can reach out to respective Salon manager.
- **The offer fulfilment journey at Payment counter at stores will be as follows:** Cardmember will call out the offer at the store to the merchant and then pay with eligible American Express Card. (In-store transactions needs to be taken at participating Truefitt and Hill Salons on Pine Labs Terminal to be eligible for Instant discount).
- For service-related queries, Cardmembers can coordinate with respective store manager &; can contact: [feedback@truefittandhill.in](mailto:feedback@truefittandhill.in) / [info@truefittandhill.in](mailto:info@truefittandhill.in) same will be respond within 7 Days.
- The queries need to be raised within 72 hours of availing the offer.
- The queries will be addressed within 48 working hours from the day the query is raised.
- Cardmembers can avail the offer only at participating Truefitt and Hill Salons mentioned in the participating list and qualify for discount during the offer period.
- This offer is exclusively for sale of services and Membership and Royal Gift card only.
- For further information, kindly refer - <https://www.truefittandhill.in/>

**Store List:**

Location	Email ID	Contact
Truefitt & Hill Banjara Hill - Hyderabad Ground floor, Road No. 12, 293/1-A, Jubilee Hills Check Post Rd, Banjara Hills, Hyderabad, Telangana 500034	<a href="mailto:banjarahills@truefittandhill.in">banjarahills@truefittandhill.in</a>	8885302199
Truefitt & Hill Camac Street - Kolkata Ground floor, Neelambar Building, 28B, Shakespeare Sarani Rd, Elgin, Kolkata, West Bengal 700017	<a href="mailto:camacstreet.kolkata@truefittandhill.in">camacstreet.kolkata@truefittandhill.in</a>	8017255071
Truefitt & Hill DLF Phase 1 - Gurgaon A-14/15, Golf Course Rd, DLF Phase 1, Sector 26A, Gurugram, Haryana 122002	<a href="mailto:gurgaon@truefittandhill.in">gurgaon@truefittandhill.in</a>	9899694034
Truefitt & Hill Punjabi Bagh - New Delhi 2nd Floor, 38 /61, Club Rd, West Punjabi Bagh, Punjabi Bagh, New Delhi, Delhi, 110026	<a href="mailto:punjabibagh@truefittandhill.in">punjabibagh@truefittandhill.in</a>	9899693171
Truefitt & Hill Jor Bagh - New Delhi Ground Floor, Shop, No.10, Market, Jor Bagh, New Delhi, Delhi 110003	<a href="mailto:jorbagh@truefittandhill.in">jorbagh@truefittandhill.in</a>	9871177390
Truefitt & Hill Vasant Vihar - New Delhi 1st Floor, Building No, Priya Market, 39, Basant Lok, Vasant Vihar, New Delhi, Delhi 110057	<a href="mailto:vasantvihar@truefittandhill.in">vasantvihar@truefittandhill.in</a>	9319687496
Truefitt & Hill Koregaon Park - Pune 5, Galaxy Garden, N Main Rd, Koregaon Park, Pune, Maharashtra 411001	<a href="mailto:koregaonpark@truefittandhill.in">koregaonpark@truefittandhill.in</a>	8698050111
Truefitt & Hill Lavelle Road - Bengaluru Truefitt & Hill, Second Floor, Shanthala Nagar, Ashok Nagar Lavelle Road (Opposite Smoke House Deli, Bengaluru, Karnataka 560001	<a href="mailto:lavelleroad@truefittandhill.in">lavelleroad@truefittandhill.in</a>	8861015476
Truefitt & Hill Kala Ghoda - Mumbai Unit no. 4128, Mezzanine Floor, Kalaghoda Buildings Bhadekaru CSL, 30, K Dubash Marg, Kala Ghoda, Fort, Mumbai, Maharashtra 400001	<a href="mailto:colaba@truefittandhill.in">colaba@truefittandhill.in</a>	8879119938
Truefitt & Hill Hughes Road - Mumbai 1st Floor, Block No 1, Kohinoor Building, 29, N S Patkar Marg, Babulnath, Tardeo, Mumbai, Maharashtra 400007	<a href="mailto:hughesroad@truefittandhill.in">hughesroad@truefittandhill.in</a>	7710900096
Truefitt & Hill Palladium - Mumbai Palladium, Unit No. 22-B, 3rd Floor, Phoenix Mill Compound, Lower Parel, Mumbai, Maharashtra 400013	<a href="mailto:palladium@truefittandhill.in">palladium@truefittandhill.in</a>	9833732877
Truefitt & Hill Prabhadevi - Mumbai Madhu Kunj Building ,Ground Floor Near Ravindra Natya Mandir Sayani Marg, Shankar Ghanekar Rd, Prabhadevi, Mumbai, Maharashtra 400025	<a href="mailto:prabhadevi@truefittandhill.in">prabhadevi@truefittandhill.in</a>	9769202555
Truefitt & Hill Khar - Mumbai Bharat Bhavan, Truefitt and Hill, Plot No 711, 1st Floor, Building, Linking Rd, Khar West, Maharashtra 400052	<a href="mailto:khar@truefittandhill.in">khar@truefittandhill.in</a>	8879119937

Truefitt & Hill Juhu - Mumbai First Floor, Gazebo House, Cross Road Number 7, Gulmohar Rd, JVPD Scheme, Juhu, Mumbai, Maharashtra 400049	<a href="mailto:juhu@truefittandhill.in">juhu@truefittandhill.in</a>	7045950405
Truefitt & Hill Powai - Mumbai 1st Floor, EL Tara Building, Hiranandani Garden, Orchard Ave, behind Delphi Building, Hiranandani Gardens, Panchkutir Ganesh Nagar, Powai, Mumbai, Maharashtra 400076	<a href="mailto:powai@truefittandhill.in">powai@truefittandhill.in</a>	8691898495
Truefitt & Hill Lokhandwala - Mumbai Ground Floor, Soundarya Bungalow, No. 1, Shastri Nagar Lane 1, Shastri Nagar, Andheri West, Mumbai, Maharashtra 400053	<a href="mailto:lokhandwala@truefittandhill.in">lokhandwala@truefittandhill.in</a>	8879080800
Truefitt & Hill Salt Lake - Kolkata BE - 86, Ground Floor, Sector 1, Bidhannagar, Kolkata, West Bengal 700064	<a href="mailto:saltlake@truefittandhill.in">saltlake@truefittandhill.in</a>	9903769692
Truefitt & Hill Sector 58 Gurugram Unit no 3B, First Floor, Grand View High Street, Golf Course Ext Rd, Sector 58, Gurugram, Ghata, Haryana 122011	<a href="mailto:gurugramsector58@truefittandhill.in">gurugramsector58@truefittandhill.in</a>	9319687495
Truefitt & Hill, Chembur Ground Floor, Suswagatam Premises Cooperative Society Ltd, Building No 02, VN Purav Marg, Diamond Garden, Chembur, Mumbai, Maharashtra	<a href="mailto:chembur@truefittandhill.in">chembur@truefittandhill.in</a>	8657053884
Truefitt & Hill Gachibowli - Telangana Biodiversity Circle, 2-1/6, f-6, 1st Floor, Fantasy Square, Old Mumbai Hwy, Gachibowli, Telangana 500032	<a href="mailto:gachibowli@truefittandhill.in">gachibowli@truefittandhill.in</a>	7702027122
Truefitt & Hill Thane - Mumbai Ground Floor, DOSTI IMPERIA, SG 20, off Ghodbunder Road, opp. R MALL, Manpada, Thane West, Thane, Maharashtra 400607	<a href="mailto:thane@truefittandhill.in">thane@truefittandhill.in</a>	8591430167