

### **American Express Terms and Conditions**

- This offer is open to American Express Platinum Cardmembers whose accounts are valid and in good standing.
- An American Express Platinum Card member ("Card member") for the purpose of this offer means a person holding Platinum Card in India, issued in India by American Express® Banking corp.
- These offers are being made purely on a "best effort" basis. Card members are not bound in any manner to participate in these offers and any such participation is purely voluntary
- To receive these offers, purchase should be charged in full to the American Express Card. No cash alternative is available
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Card members under these offers. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Card member under these offers. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Card member agreement with the Card issuer
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.
- This offer is subject to partner Terms and Conditions.
- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.

## Offer Terms and Conditions

- **Offer 1 – 25% instant discount on Suites on select Taj Hotels, Palaces, Resorts and Safaris**
  - For list of participating properties, [click here](#)
  - Card members to receive-
    - Complimentary airport transfer upon arrival \*
    - Daily breakfast for 2 guests
    - Welcome drink on arrival
    - Bottle of house wine in addition
    - One specially curated meal experience for 2 during the stay
    - 20% discount on spa and salon services
    - Complimentary wi-fi (up to 4 devices) during the stay
  - Eligible Card – American Express Platinum (basic and supplementary card members)
  - To check list of participating locations for Complimentary airport transfer, kindly [click here](#).
  - Bookings and stay should be within offer validity period.
  - Offer applicable on stays until 31 December 2024.
  - Minimum two nights stay is required to avail the offer.
  - The rate is discounted from the Best Available Room only rate, subject to availability.
  - No further discounts or amenities, including FHR amenities, will be applicable.
  - This offer is non-transferable and cannot be used in conjunction with any other IHCL offer or promotion.
  - Reservations must be made via Platinum travel and lifestyle services for Platinum Cardmembers.
  - All bills will need to be settled at the time of check-out by the cardmember through American Express® Platinum Card only.
  - Blackout dates may apply, subject to hotel location kindly check the same at the time of reservations.
  - American Experience Taj Gift Card cannot be redeemed for settlement against this offer.
  - The offer is applicable for a minimum two nights length of stay at the participating hotels.
  - Names of participating hotels are subject to change without prior notice
  - Rates are subject to availability, applicable taxes, fees, and other standard service charges
  - The card member needs to be present and stay to avail the discounted price
  - Rates and taxes are subject to change without prior notice
  - IHCL and American Express reserve the right to withdraw the promotion or amend these terms and conditions without any notice, for whatever reason, and without any liability for doing so.
    - Note:
      - \* Kindly refer to the hotel wise information for applicable airport transfer on arrival details.
- # Taj Club Facilities included
- Complimentary airport pick | Welcome drink on arrival | Taj Club Lounge - Daily continental breakfast, Service of hot & soft beverages throughout the day, Daily evening cocktails | Complimentary use of the Club Meeting Room for two hours daily (subject to availability) | Complimentary WI-FI (upto 4 Devices) for the duration of

stay | Convenience of an early arrival (9.00 am) and late departure (6.00 pm), subject to availability | Exclusive check-in and check-out facility

- **Offer 2** - 25% off on Best Available Rates at select locations as mentioned below from 2<sup>nd</sup> August 2024 till **30<sup>th</sup> September 2024** (Both dates included) on a minimum stay of 2 nights:
  - Taj Rambagh Palace, Jaipur
  - Umaid Bhawan Palace, Jodhpur
  - Taj Lake Palace, Udaipur
  - Taj Falaknuma Palace, Hyderabad
  - Taj Usha Kiran Palace, Gwalior
- **Dining & Spa Offer:**
  - Dining offer - Each Palace will offer one complimentary fine dining experience for 2 pax (per room) once during the stay. This will be a specially curated meal at hotel's fine dining outlet at the Palace.
  - Flat 20% savings on spa treatments.
- **Cards Eligible:** American Express Platinum Card & American Express Platinum Corporate card.

#### **Offer Fulfilment Process-**

- Reservations must be made via Platinum Travel & Lifestyle Services.
- The American Express® Platinum Card number needs to be shared by the card member at the time of reservation for room and taxes.
- All bills will need to be settled at the time of Check-out by the Cardmember through the above American Express® cards only. If any other card or medium is used for payment of the bills, then the Cardmember will not be eligible for the benefits under this offer and shall be charged as per the prevailing rate at the time.
- For the Dining & Spa offer reservations must be made via Platinum Travel & Lifestyle Services. Spa services can be also availed at the property directly (subject to availability/ prior appoint with hotel). The offer needs to be announced prior to Spa reservation & billing.
- To Avail Spa and Dining benefit Cardmembers will be requested to call out their requirement at the time of booking with Platinum Travel & Lifestyle Services. At the time of check in Cardmembers will be requested to book their slot with front desk.

#### **Offer Terms & Conditions-**

- **Offer** is valid from 2<sup>nd</sup> August 2024 till 30<sup>th</sup> September 2024 for American Express Platinum Cards.
- This offer is also valid on Supplementary Cardmembers.
- Basic and Supplementary Cardmembers can avail this offer together.
- The rate is discounted from the Best Available Rate, Room + Breakfast rate, subject to availability. Blackout dates may apply. Cardmembers are requested to check blackout dates at the time of reservation. No further discounts or amenities, including Fine hotels and resorts amenities, will be applicable.

- This offer is non-transferable and cannot be used in conjunction with any other Taj offer or promotion.
- The offer is valid on the final invoice amount exclusive of taxes.
- Discount will be applicable on the amount exclusive of taxes.
- Cardmembers can avail the offer multiple times during the offer period.
- The offer is applicable on all room types.
- This offer can be utilized for a maximum of 3 rooms with not more than 6 guests in a single booking at a given time. 6 guests will be including cardmember.
- Rates are subject to availability, applicable taxes, fees, and other standard service charges.
- Limited room inventory would be available under this offer.
- The hotel reserves the right to change the rate for any other card types.
- The Cardmember needs to be present and stay to avail the discounted price.
- Names of participating hotels are subject to change.
- Rates and taxes are subject to change without prior notice.
- IHCL (The Indian Hotels Company Limited) and American Express reserves the right to withdraw the promotion or amend these terms and conditions without notice for whatever reason, and without any liability for doing so.
- For queries, cardmembers can contact Taj at [corporate.reservations@tajhotels.com](mailto:corporate.reservations@tajhotels.com) and Taj will respond in 4-5 Business days.
- Last day to raise queries regarding the offer will be 30<sup>th</sup> September 2024.
- Please refer the table below for complete address –

Taj Rambagh Palace: Bhawani Singh Road, Jaipur, Rajasthan 302005
Umaid Bhawan Palace: Jodhpur, Rajasthan, 342006, India
Taj Lake Palace: Lake Pichola, Udaipur, Rajasthan, 313001, Rajasthan, India
Taj Falaknuma Palace: Engine Bowli, Falaknuma, Hyderabad, Telangana 500053
Taj Usha Kiran Palace: Jayendraganj, Lashkar, Madhya Pradesh 474009