



### **American Express Terms and Conditions**

- This offer is open to American Express Platinum and American Express Centurion Cardmembers whose accounts are valid and in good standing.
- An American Express Platinum and American Express Centurion Cardmember ("Card member") for the purpose of this offer means a person holding an American Express Platinum Card or American Express Centurion Card, issued in India by American Express® ("Card").
- This offer is being made purely on a "best effort" basis. Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- To receive this offer, purchase should be charged in full to the American Express Card. No cash alternative is available.
- American Express Banking Corp. is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes regarding the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever regarding the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.

## **Movie Ticket: Terms & Conditions**

**Offer:** Buy one movie ticket from PVR INOX and get:

1. Upto INR 500 discount on the second movie ticket in a calendar month.
2. Complimentary F&B Voucher.
  - The offer is valid from 8<sup>th</sup> October 2024 to 31<sup>st</sup> August 2025 (both days included).
  - The booking needs to be done within the offer period. Actual show date could be later date as well.
  - F&B Voucher Code is valid for 30 days from the date of issuance. Date of issuance will be the same as that of the ticket transaction date. Cardmember will receive the complimentary F&B Voucher instantly once they complete the ticket transaction. For more details regarding complimentary F&B voucher, please refer below.
  - The offer is applicable to all American Express Centurion and American Express Platinum Cardmembers and should be used for purchasing the movie tickets.
  - Offer is applicable on Movie Tickets only.
  - The benefit is applicable for Primary Cardmember, the benefit is not available to Supplementary Cardmember.
  - Offer is applicable on a minimum purchase of two movie tickets.
  - Maximum one discounted transaction can be availed per Card per calendar month.
  - Maximum discount is up to INR 500 on the second ticket value. Any additional amount has to be borne by the Cardmember.
  - Discount on the second ticket will be provided on the amount exclusive of taxes.
  - Cardmember has to use valid American Express Platinum Card or American Express Centurion Card to avail the offer.
  - For Digital Transactions, Cardmember has to opt for American Express discount from the Bank Offers and Discounts section to avail the offer.
  - For transactions at Retail POS, discount will be automatically picked up by the Retail POS by transacting with valid American Express Platinum or American Express Centurion Card.
  - Please send your queries to [feedback@pvrcinemas.com](mailto:feedback@pvrcinemas.com) or give a call at 8800900009 between Monday - Sunday (10AM - 9PM) if discount has not been processed. For queries raised over email, Cardmembers can expect a response within 5 working days from the day the query is raised. Cardmembers can raise queries regarding this offer by 31<sup>st</sup> August 2025.
  - Discount is applicable only on the second ticket price, convenience fee is levied on each ticket (as applicable).
  - Cardmembers will have to buy movie tickets through PVR INOX Cinemas Retail POS, PVR INOX App, PVR INOX Mobile Website or PVR INOX Website ([www.pvrcinemas.com](http://www.pvrcinemas.com) or [www.inoxmovies.com](http://www.inoxmovies.com)) to avail offer on Movie Tickets.
  - Offer is valid only for Cardmembers coming directly on PVR INOX App, PVR INOX Mobile Website and PVR INOX Website ([www.pvrcinemas.com](http://www.pvrcinemas.com) or [www.inoxmovies.com](http://www.inoxmovies.com)) and not via any other website/app.
  - This offer cannot be combined with any other on-going offer/discount/promotion available on PVR INOX Website ([www.pvrcinemas.com](http://www.pvrcinemas.com) or [www.inoxmovies.com](http://www.inoxmovies.com)), PVR INOX App, PVR INOX Mobile Website and PVR INOX Retail POS (*Box Office POS*).
  - Movie tickets are subject to availability at the respective PVR INOX Cinema.
  - Offer valid at PVR INOX Box Office, please click [link](#) to refer to the participating list of multiplexes where offer is applicable.
  - Please refer the [link](#) for properties where the offer is not valid.
  - There are no blackout dates under this offer.

- Tickets once bought through PVR INOX Website ([www.pvrcinemas.com](http://www.pvrcinemas.com) or [www.inoxmovies.com](http://www.inoxmovies.com)), PVR INOX App, PVR INOX Mobile Website, PVR INOX Box Office or F&B POS, shall be considered sold and cannot be cancelled, refunded or exchanged in any form whatsoever.
- Once the booking is completed, the confirmation e-mail/SMS received from [www.pvrcinemas.com](http://www.pvrcinemas.com) or [www.inoxmovies.com](http://www.inoxmovies.com) needs to be scanned/exchanged with cinema representative to enter the cinema premises.
- Cardmember/Users shall not be entitled to compensation/benefits in any form whatsoever in lieu of the offer being availed.
- PVR INOX Ltd. & American Express reserves the right to disqualify any Cardmember/User(s) from the benefits of the Program. In case of any fraudulent activity, prosecution will be carried according to the purpose of availing the benefits under the Program.
- PVR INOX Ltd. & American Express reserves the right to modify/withdraw/discontinue all or any of the terms applicable to the Offer/Program without assigning any reason or without any prior intimation whatsoever.
- PVR INOX Ltd. general rules & regulations are applicable.
- Cardmembers are not bound in any way to participate in this program. Any such participation is voluntary and the same is being made purely on a "best effort basis".
- PVR INOX Ltd. & American Express reserves the right at any time without prior notice to add, alter, modify, all or any of these terms and conditions or replace, wholly or in part, this program by any other program, whether similar to this program or not or to withdraw it altogether.
- In addition to the above, this offer on the website is also subject to [www.pvrcinemas.com](http://www.pvrcinemas.com) or [www.inoxmovies.com](http://www.inoxmovies.com) and American Express general Terms of Use. Kindly refer to [www.pvrcinemas.com](http://www.pvrcinemas.com) or [www.inoxmovies.com](http://www.inoxmovies.com) Terms & Conditions on the homepage.
- Cardmember/User shall be required to give personal information and card details for the tickets purchased on PVR INOX App, PVR INOX Mobile Website and PVR INOX Website ([www.pvrcinemas.com](http://www.pvrcinemas.com) or [www.inoxmovies.com](http://www.inoxmovies.com)).

#### **PVR INOX F&B Voucher: Terms & Conditions**

- The value of this F&B Voucher Code is INR 200 only.
- The Voucher Code is applicable on a minimum transaction value of INR 500 (*Exclusive of taxes*).
- The Voucher Code is applicable only on F&B transactions at PVR INOX cinemas.
- Cardmembers will have to buy movie tickets through PVR INOX Cinemas Retail POS, PVR INOX App, PVR INOX Mobile Website or PVR INOX Website ([www.pvrcinemas.com](http://www.pvrcinemas.com) or [www.inoxmovies.com](http://www.inoxmovies.com)) to avail this Voucher Code.
- Offer valid at participating PVR INOX Box Office, please click [link](#) to refer to the participating list where offer is applicable.
- Please refer the [link](#) for properties where the offer is not valid.
- Food & Beverages are subject to availability at the respective PVR INOX Cinema.
- Voucher Code can be redeemed for booking within the validity period (*of the voucher*) only.
- Voucher Code cannot be exchanged for cash in whole or in part.
- The Voucher Code is not applicable on convenience fees, GST and if any.
- The decision of the PVR INOX management will be binding in all circumstances.

- Voucher Code cannot be clubbed with any other offers / Schemes / Promotions / Block Bookings etc.
- The customer will receive the voucher via SMS on their mobile number post successful transaction (online or offline) as soon as he will make the booking payment.
- The customer can redeem the code while placing their order at the cinema(offline). CM will receive an email or SMS with this information
- Voucher Code is valid for 30 days from the date of issuance, after which they will expire and cannot be redeemed.
- The expired Voucher Code will not be re-validated/extended and will not be accepted.
- PVR and INOX reserve the right to amend these terms and conditions or discontinue the voucher program at any time without prior notice.
- For any queries or issues related to Voucher Code, Cardmembers can write to [customercare@pvrcinemas.com](mailto:customercare@pvrcinemas.com) & [feedback@pvrcinemas.com](mailto:feedback@pvrcinemas.com) or call 8800900009. For queries raised via email, Cardmembers can expect a response within 48 working hours from the day the query is raised. Cardmembers can raise queries regarding this offer by 31<sup>st</sup> August 2025.