

International Golf Program Terms & Conditions

- Platinum Cardmembers can reach out to Platinum Concierge Services to book a slot
- Complimentary tee off is subject to availability of American Express slots with Partner Golf Clubs
- Bookings open for Basic and Supplementary cardmembers
- Effective 1st May 2021, this facility/benefit is being facilitated to American Express Cardmembers through Golftripz (Greenedge Enterprises Pvt Ltd) who represents a Service Provider and the bookings shall be processed through the Service Provider
- Complimentary Golf Bookings need to be made through American Express Concierge Services. A confirmation email will be sent by American Express and that needs to be shown at the Golf Course at the time of tee off. Cardmember needs to show ID proof and American Express Card at the time of tee off.
- Only Green Fee is complimentary. The Cardmember needs to pay for the caddy, cart fee and any other Fee/Charges as applicable
- Booking has to be made 15 calendar days in advance for a weekend/weekday game. 15 days will not include the day of placing the request, and the day of the game.
- Cardmembers will not be permitted to introduce and entertain any guest on the premises of the club
- Cardmember can hold only one confirmed slot at any point of time per Card account
- This golf program is valid for Golf Course access only to individual golfers and is not valid for any Group Bookings
- American Express or the Service Provider is not responsible in any way for the quality and availability of the service provided by the Golf Courses.
- There might be golf tournaments / private events / COVID related emergencies when Club will be closed partially or completely.
- American Express or the Service Provider is not responsible for or liable for any action, claims, demands, losses, damages, cost, Charges and expenses which the client may suffer, sustain or incur including but not limited to changes or cancellations of the services provided under this program
- American Express or the Service Provider shall not be considered liable or in default of providing the golf services if such performance is prevented by adverse conditions, which is beyond its control.
- American Express and their partners and agents, employees, directors, officers, representatives, shareholders, host Golf Clubs and other suppliers of goods and services accept no liability from any and all claims for damages for death, personal injury or property damage which the golfer,

his/her personal representatives, heirs, next-of-kin, assigns and insurers may have, or which may hereafter accrue, as a result of using the services provided in this program

- Golfers of this program will be solely responsible for any damage to the Golf Course/property (e.g. golf carts) and will so be solely responsible for their behavior on the Golf Course.
- Complimentary Green Fee are being provided by American Express to its Cardmembers and in no way should be construed as complimentary green fee from the respective Golf club or the Service Provider.
- Handicap certificate needs to be provided at some of the Golf courses
- This program should not be regarded as a Golf Club membership
- Cancellation must be made at least EIGHT calendar days in advance prior to tee-off date to avoid application of Cancellation charges
- Should there be a “no-show” or the confirmed booking be cancelled less than four clear days before the tee-off time, the Cardholder will be charged a cancellation fee of 1000 MR points per person.
- Each Golf course may have restrictions/limitations to the number of weekday/weekend rounds that Cardmembers/visitors can play and these rules will need to be adhered to.
- Minimum flight requirement for weekdays/weekends as ascertained by the Service Provider/ Golf Clubs needs to be fulfilled by golfers. The booking with the minimum required golfers has to be made entirely via the Service Provider. Further, combining bookings with those made via other sources (such as members, other service providers, direct bookings etc) will be subject to the discretion of the golf course.
- All Golf Courses reserve the right to reject any golfer or restrict their play
- Golfers are subject to Golf Club’s rules on minimum handicap requirements, producing valid Handicap Certificates and any other requirements. The Golf Club reserves the right to reject/restrict play in event of not fulfilling these requirements.
- Whether on weekdays or weekends (or public holidays), tee times provided for single or 2 golfers are indicative as the golf course reserves the right to hold them up for a period of time (not beyond reasonable limits) to team the golfer(s) up with other golfers to optimize pace of play on the course as per the course policy or otherwise
- Golf Clubs will not entertain any correspondence/enquiries and/or attempts for bookings directly from the participating golfers and Golf Clubs will not respond directly to any such enquiries
- Access to the Golf Clubs cannot be used by the participating golfers in conjunction with any other promotional golf program or to participate in any private event, tournament or any other special golf day arrangement.

- Any additional services will either need to be paid directly at the golf course or paid to Golftripz by the cardmembers unless it is already included in the price based on golf course requirements. This applies to both compulsory add-on services and optional services.
- The list of courses offered via this program will only be applicable to cardholders who have been issued cards by Amex India.
- If any of the golf courses change their access policy for visitors during the agreement period, Golftripz will replace that golf course with a similar golf course within the same region to the best extent possible.
- Covid norms will apply to visitors as specified by the golf courses. Some golf courses listed are not yet open to visitors due to Covid
- This program is not a direct offer from the golf courses and is put together by the golf service provider/program provider
- Bookings cannot be done with the golf courses directly. All bookings and communication has to be via the American Express Concierge Services
- Golf Courses T&Cs will apply including but not limited to handicap requirements, golf etiquette, rain check.
- For more details, Terms and Conditions and for bookings, please contact Concierge Services