



American Express® Terms and Conditions

- This offer is open to American Express Platinum Cardmembers whose accounts are valid and in good standing. An American Express Platinum Cardmember ("Cardmember") for the purpose of this offer means a person holding Platinum Card(s) issued by American Express® Banking Corp. in India.
- This offer is not valid for American Express Corporate Cards issued by American Express Banking Corp. in India and/or Cards issued by a third party bearing the name or trademark or service mark or logo of American Express ("Network Cards") issued in India.
- This program is being offered by the participating service establishment only and shall be valid for the period mentioned in the offer.
- All the offers in this program will be fulfilled at the merchants' end only.
- This offer is being made purely on a "best effort" basis. Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express is neither responsible for availability of goods/services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes with regard to the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever with regard to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this offer.
- American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in full to the American Express Platinum Card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.

Domestic Golf Programme

Terms and Conditions for Jaypee Greens, Greater Noida; ITC Classic Golf Resort, Manesar.

- Complimentary Golf Bookings need to be made through Concierge Services available on American Express Platinum Assist Helpline.
- Complimentary tee off is subject to availability of American Express slots with Partner Golf Clubs.
- Only Green Fee is complimentary. The Cardmember needs to pay for the caddy, cart fee and any other Fee/Charges as applicable.
- Booking has to be made 3-7 working days in advance.
- Rules vary by club/dress code applies at all clubs.
- Cardmember can hold only one confirmed slot at any Point of time per card account.
- Golf courses will not be accessible on tournament days and other holidays.
- For details, Terms and Conditions and for bookings, please contact Concierge Services available on Platinum Card Services helpline.

Golf Programme

Terms and conditions for Glade One, Ahmedabad; Kensville Golf & Country Club, Ahmedabad; Kalhaar Blue & Greens, Ahmedabad; Gulmohar Greens Golf Club, Ahmadabad; Belvedere Golf and Country Club, Ahmedabad; Kaziranga Golf Resort, Jorhat, Assam; Gaekwad Baroda Golf Club, Baroda; Prestige Golfshire Club, Bengaluru; Zion Hills Golf County, Bengaluru; Clover Greens, Bengaluru; Prestige Augusta Club, Bengaluru; Panchkula Golf Course, Chandigarh; Golden Greens Golf Club, Delhi; DLF Golf & Country Club, Delhi/NCR; Karma Lakeland, Delhi/NCR; Manesar Golf Club, Delhi/NCR; Jaypee Greens Wish Town Golf Course, Delhi; The Lalit Goa, Goa; Gulmarg Golf Club, Gulmarg; Boulder Hills Golf and Country Club, Hyderabad; Hyderabad Golf Association, Hyderabad; Royal Jaipur Golf Club, Jaipur; Jamshedpur Golf Club, Jamshedpur; Beldih Golf Course, Jamshedpur; Golmuri Golf Course, Jamshedpur; CIAL Golf & Country Club, Kochi; Kodaikanal Golf Club, Kodaikanal; Tollygunge Golf Club, Kolkata; ITC Classic Golf Resort, Manesar; Premium Golf Club, Mumbai; 9 Aces Golf Course, Mumbai; Jaypee Greens, Greater, Noida; Poona Golf Club, Pune; Rambagh Golf Club, Rambagh; East Point Golf Club, Vishakapatnam; Royal Springs Golf Course, Srinagar.

- This programme should not be regarded as a Golf Club membership.
- Complimentary Green Fee is being provided by American Express to its Cardmembers and in no way should be construed as a Complimentary Green Fee from the respective Golf Club or the Service Provider.

- Effective 1st May 2021, this facility/benefit is being facilitated to American Express Cardmembers through "Golftripz (Greenedge Enterprises Pvt Ltd) who represents a Service Provider and the bookings shall be processed through the Service Provider.
 - Complimentary Golf Bookings need to be made through American Express Concierge Services. A confirmation email will be sent by American Express and that needs to be shown at the Golf Course at the time of tee off. You need to show your ID proof and American Express Card at the time of tee off. Cardmember should carry a valid ID proof as a part of the verification process.
- Complimentary tee off is subject to availability of tee off times & American Express slots with Partner Golf Clubs.
 - Only Green Fee is complimentary. The Cardmember needs to pay for the caddy, cart fee and any other Fee/Charges as applicable.
 - Booking has to be made 10 calendar days in advance for a weekend game and 4 calendar days in advance for a weekday game.
 - Cardmembers will not be permitted to introduce and entertain any guest on the premises of the club.
 - Cardmember must be in possession of a valid Handicap Certificate (Maximum Handicap: 24 for Men | 36 for Ladies) at the time of registration to avail the complimentary round of golf Club rules & local rules apply and subscribers to this programme should adhere to the same including but not limited to dress code, rules of play, producing valid Handicap Certificate and so on.
 - Golf Courses will not be accessible on tournament days and other holidays closed for guests.
 - In case of any cancellations from the Cardmembers after receiving a confirmation from the Golf Club, they will be charged the normal Green Fee applicable at the Course.
 - Each Golf course may have restrictions/limitations to the number of weekday/weekend rounds that Cardmembers/visitors can play and these rules will need to be adhered to.
 - For premium golf club Mumbai :
 1. Every cardholder/visitor has to be an Indian Golf Union (IGU) member to get a booking.
 2. The cardholder's IGU membership ID & Handicap has to be provided while making the booking.
 3. Non-IGU members will not be allowed to book.

Golf Programme

Terms and conditions for DLF Golf and Country Club (Wednesday Night Golf)

- Benefit only valid for Basic and Supplementary Cardmembers.
 - Complimentary Golf Bookings need to be made through Relationship Manager. These bookings are available to be booked for Night Golf at DLF Golf & Country Club (9-hole Arnold Palmer Golf Course). Wednesday Night golf activity happens each year from April-December.
 - Wednesday Night Golf bookings will open 7 days prior to tee off.
- Wednesday Night Golf bookings will close 5 Days prior to tee off.
- For Platinum cardmembers, the bookings are available once a month on Wednesdays.
- There are only limited slots available, and bookings will be honored on first come first serve Basis.
- Amex concierge on behalf of cardmember can cancel reservation 24 hours in advance.
- This program should not be regarded as a Golf Club membership.
- Cardmember can hold only one confirmed slot at any point of time per Card account.
- Booking slots are available between 5:30 pm – 6 pm on all Wednesdays. Exact tee-off timing will be confirmed by Concierge Services, exact tee-off might vary by approximately 20 minutes, depending on climatic conditions.
- Green Fees, cart fee, caddy fee, and locker facilities are complimentary. The Cardmember needs to pay for any other Fee/Charges as applicable.
- As per the rule, minimum 2-ball (2 golfers) can play in a group. In case there are less than 2 names, cardmembers will be paired with other golf club members. In case these are 2/3/4 Amex cardmembers, they will be paired together Rules vary by club/dress code applicable at club.
 - Current golf dress code for gentlemen is: Collared T-Shirts with sleeves / Polo Neck T-shirts, Trousers / Bermuda / Shorts. Current golf dress code for ladies is: Salwar Kameez / Cut skirts. Shoes for Men / Women: Rubber spikes / studs / sneakers / runners. For Garden Café, there is no dress code currently.
- During golf play, cardmember can avail on-course F & B and “grab and go” F & B by paying through their Amex Card. Usage of other golf club facilities and F & B facilities is not allowed.
- Golf Club reserves the right to pair the cardmember with another member golfer, in order to comply with local golf rules.

- Cardmember needs to show ID proof and American Express Card at the time of tee off.
- Cardmember should carry a valid ID proof as a part of the verification process. Aarogya Setu with green status and partially vaccinated/ vaccinated status must be shown at entry.
- This golf program is valid for Golf Course access only to individual golfers and is not valid for an Group Bookings.
 - American Express or the Service Provider is not responsible in any way for the quality and availability of the service provided by the Golf Courses. There might be golf tournaments / private events/ COVID related emergencies when Club will be closed partially or completely.
 - American Express or the Service Provider is not responsible for or liable for any action, claims, demands, losses, damages, cost, Charges and expenses which the client may suffer, sustain or incur including but not limited to changes or cancellations of the services provided under this program.
- American Express or the Service Provider shall not be considered liable or in default of providing the golf services if such performance is prevented by adverse conditions, which is beyond its control. American Express and their partners and agents, employees, directors, officers, representatives, shareholders, host Golf Clubs and other suppliers of goods and services accept no liability from any and all claims for damages for death, personal injury or property damage which the golfer, his/her personal representatives, heirs, next-of-kin, assigns and insurers may have, or which may hereafter accrue, as a result of using the services provided in this program.
- Golfers of this program will be solely responsible for any damage to the Golf Course/property (e.g. golf carts) and will so be solely responsible for their behavior on the Golf Course.
- Complimentary Green Fee, cart fee, caddy fee, and locker facilities are being provided by American Express to its Cardmembers and in no way should be construed as complimentary green fee from the respective Golf club or the Service Provider.
- Complimentary tee off is subject to availability of American Express slots with Partner Golf Club.

Detailed Terms and Conditions

- Effective 1st May 2021, this facility/benefit is being facilitated to American Express Cardmembers through "Golftripz (Greenedge Enterprises Pvt Ltd) who represents a Service Provider and the bookings shall be processed through the Service Provider.
- The Golf Clubs reserve all rights to slot in golfers to fill any vacant slots in flights without having to inform the golfers who have already made their tee time booking during weekdays or weekends.

- Minimum flight requirement for weekdays[PG1] /weekends as ascertained by the Golf Clubs needs to be fulfilled by golfers
- All Golf Courses reserve the right to reject any golfer or restrict their play.
- Golfers are subject to Golf Club's rules on minimum handicap requirements, producing valid Handicap Certificates, mandatory joining club members only and any other requirements. The Golf Club reserves the right to reject/restrict play in event of not fulfilling these requirements.

Whether on weekdays or weekends (or public holidays), tee times provided for single or 2 golfers are indicative as the golf course reserves the right to hold them up for a period of time (not beyond reasonable limits) to team the golfer(s) up with other golfers to optimise pace of play on the course as per the course policy or otherwise.

- Golfers participating in this programme may be allowed to play with members of the club or any other Green Fee paying guests and use the benefits of this programme, provided that a confirmed golf booking is held by the other players and if it is accepted as per the club booking policy..
- Golf Clubs will not entertain any correspondence/enquiries and/or attempts for bookings directly from the participating golfers and Golf Clubs will not respond directly to any such enquiries.
- Access to the Golf Clubs cannot be used by the participating golfers in conjunction with any other promotional golf programme or to participate in any private event, tournament or any other special golf day arrangement.
- This golf programme is valid for Golf Course access only to individual golfers and is not valid for any Group Bookings.
- Access to the Golf Club is only limited to the services mentioned in the vouchers and the golfers participating in this programme or their guests may not have access to the other facilities such as restaurant, swimming pool, gymnasium, driving range at the Golf Club.
- American Express or the Service Provider is not responsible in any way for the quality and availability of the service provided by the Golf Courses.
- American Express or the Service Provider is not responsible for or liable for any action, claims, demands, losses, damages, cost, Charges and expenses which the client may suffer, sustain or incur including but not limited to changes or cancellations of the services provided under this programme.
- American Express or the Service Provider shall not be considered liable or in default of providing the golf services if such performance is prevented by adverse conditions, which is beyond its control.

- American Express and their partners and agents, employees, directors, officers, representatives, shareholders, host Golf Clubs and other suppliers of goods and services accept no liability from any and all claims for damages for death, personal injury or property damage which the golfer, his/her personal representatives, heirs, next-of-kin, assigns and insurers may have, or which may hereafter accrue, as a result of using the services provided in this programme.
- Golfers of this programme will be solely responsible for any damage to the Golf Course/property and will so be solely responsible for their behaviour on the Golf Course. Complimentary Green Fee is being provided by American Express to its Cardmembers and in no way should be construed as complimentary green fee from the respective Golf club or the Service Provider.
- This programme should not be regarded as a Golf Club membership.
- In the wake of COVID 19, while the merchants/service establishments may be maintaining all safety measures, we request you to ensure safety at your end as well. In no event shall American Express be held liable for any fallouts/illness or any concerns arising/occurring due to the cardmember choosing to order/avail services from the merchant/service establishment.

For List of Participating Golf Courses-India (Complimentary) [click here](#)

Golf Lessons Terms and Conditions:

- This programme should not be regarded as a Golf Club membership.
- Complimentary or Discounted Golf Lessons are being provided by American Express to its Cardmembers and in no way should be construed as an offer from the respective Golf Club/Learning Centre or the Service Provider.
- Effective 1st May 2021, this facility/benefit is being facilitated to American Express Cardmembers through "Golftripz (Greenedge Enterprises Pvt Ltd) who represents a Service Provider and the bookings shall be processed through the Service Provider.
- Golf Lesson Bookings need to be made through American Express Concierge Services. An evoucher will be issued by American Express during confirmation that needs to be shown at the Golf Course/Learning Centre at the time of the lesson. You need to show your ID proof and American Express Card at the time of registration. Cardmember should carry a valid ID Proof as a part of the verification process.

- Lessons for Basic/Supplementary Cardmembers are complimentary for twice/month.
- Golf Lessons are subject to availability of lesson slots & American Express slots with Partner Golf Clubs. The Basic or any of the Supplementary Cardmembers can hold only one confirmed slot at any Point of time.
- The Cardmember needs to pay directly for any other Fee/Charges as applicable.
- Booking has to be made at least 4-10 calendar days in advance for a weekend/weekday Golf Lesson.
- Any bookings made by the Cardmember can be cancelled, subject to at least 72 hours given to Service Provider before Golf Lesson date. No refund (if applicable) shall be provided in case the cancellation request is placed within 72 hours.
- Cardmembers will not be permitted to introduce and entertain any guest on the premises of the Club/Learning Centre.
- Club rules & local rules apply and subscribers to this programme should adhere to the same including but not limited to dress code, rules of play, etiquette and so on.
- Golf Courses will not be accessible on tournament days and other holidays.
- All Golf Lesson slots should be booked in advance through the American Express Concierge Service. No walk-ins or direct payment to Golf Clubs are allowed in this programme.
- Golf Clubs/Learning Facilities will not entertain any correspondence/enquiries and/or attempts for bookings directly from the participating persons and Golf Clubs will not respond directly to any such enquiries.
- Service Provider reserves the right to confirm/book alternative Golf Pros/Golf Clubs/Learning Academies due to various reasons such as the first preferred choice no longer being available due to constant & real time changes in availability of Pros and slots.
- All bookings are subject to availability at the time of confirmation with the Golf Club/Learning Facility.
- No refunds are possible after the Golf Lesson has been confirmed and payment made to the Golf Club/Learning Facility.
- Service Provider is not responsible in any way for the quality and availability of the service provided by the Golf Club/Learning Facility.

- Cardmember will only have access to the Golf Club/Learning Facility during the Golf Lesson. Access to the other facilities in the club such as the Golf Course, driving range, putting/chipping greens, practice areas, restaurants, restrooms, swimming pool etc. will be restricted and will be subject to the rules and regulations of each Golf Course. The usage of these facilities will be Charged to the Cardmember directly by Golf Courses respectively at the rates applicable to regular members/visitors of the club.
- All Golf Courses/Learning Centres reserve the right to reject any visitor or restrict their entry.
- Access to the Golf Clubs/Learning Facility cannot be used by the participating Cardmembers or their guests in conjunction with any other promotional golf programme or to participate in any private event, golf clinic or any other special golf day arrangement.
- This Golf Learning Programme is valid for Golf Course access only to individual golfers and is not valid for any Group Bookings.
- Golf Club/Golf Learning Facility Terms and Conditions will apply and any change in their Terms and Conditions will be communicated accordingly.
- If entry fee to Learning Facility, balls & equipment are not included in the lesson fees, then these Charges need to be paid directly at the Golf Club before the start of the lesson.
- Golf Clubs/Golf Learning Facilities will Charge additionally for extra balls, equipment, access to practice areas if the Cardmember utilises the facility for more than the stipulated lesson time period.
- Golf Clubs/Learning Facility may at any time change the inclusions for the Golf Lessons and any additional services need to be paid for directly to the Golf Club.
- The list of Golf Clubs/Learning Facilities included in the programme are subject to change.
- The prices for the Golf Lessons are subject to change and will be communicated at the time of confirming a booking.
- Golf Lessons at the various Golf Clubs/Learning Facilities will be undertaken by certified Teaching Pros.
- Cardmembers cannot demand for a specific Golf Pro. The Golf Pros are assigned directly by the Service Provider based on the programme conditions and availability of Pros at the Golf Club/Academy.
- Golf Clubs/Learning Facilities may discontinue access for Golf Lessons to their facility for Cardmembers.

- The Cardmembers will be solely liable for any violations by them of any local rules/policies of the Golf Clubs. The Service Provider/American Express will not be held liable for any such violations. The Cardmembers will be solely responsible for any damage to the Golf Course/property/equipment/practice areas/etc.
- The Service Provider/American Express are not responsible for/or liable for any action, claims, demands, losses, damages, cost, Charges and expenses which the Cardmember/guest may suffer, sustain or incur including but not limited to changes or cancellations of the services provided under this programme.
- Service Provider/American Express and their partners and agents, employees, directors, officers, representatives, shareholders, host Golf Clubs and other suppliers of goods and services accept no liability from any and all claims for damages for death, personal injury or property damage which the golfer, his/her personal representatives, heirs, next-of-kin, assigns and insurers may have, or which may hereafter accrue, as a result of using the services provided in this programme.
- Relevant Terms and Conditions including the above which pertain to the Cardmember under this programme will be listed in the e-voucher.

International Golf Program Terms & Conditions

- Platinum Cardmembers can reach out to Platinum Concierge Services to book a slot
- Complimentary tee off is subject to availability of American Express slots with Partner Golf Clubs
- Bookings open for Basic and Supplementary cardmembers
- Effective 1st May 2021, this facility/benefit is being facilitated to American Express Cardmembers through Golftripz (Greenedge Enterprises Pvt Ltd) who represents a Service Provider and the bookings shall be processed through the Service Provider
- Complimentary Golf Bookings need to be made through American Express Concierge Services. A confirmation email will be sent by American Express and that needs to be shown at the Golf Course at the time of tee off. Cardmember needs to show ID proof and American Express Card at the time of tee off.
- Only Green Fee is complimentary. The Cardmember needs to pay for the caddy, cart fee and any other Fee/Charges as applicable

- Booking has to be made 15 calendar days in advance for a weekend/weekday game. 15 days will not include the day of placing the request, and the day of the game.
- Cardmembers will not be permitted to introduce and entertain any guest on the premises of the club
- Cardmember can hold only one confirmed slot at any point of time per Card account
- This golf program is valid for Golf Course access only to individual golfers and is not valid for any Group Bookings
- American Express or the Service Provider is not responsible in any way for the quality and availability of the service provided by the Golf Courses.

There might be golf tournaments / private events / COVID related emergencies when Club will be closed partially or completely.

- American Express or the Service Provider is not responsible for or liable for any action, claims, demands, losses, damages, cost, Charges and expenses which the client may suffer, sustain or incur including but not limited to changes or cancellations of the services provided under this program
- American Express or the Service Provider shall not be considered liable or in default of providing the golf services if such performance is prevented by adverse conditions, which is beyond its control.
- American Express and their partners and agents, employees, directors, officers, representatives, shareholders, host Golf Clubs and other suppliers of goods and services accept no liability from any and all claims for damages for death, personal injury or property damage which the golfer, his/her personal representatives, heirs, next-of-kin, assigns and insurers may have, or which may hereafter accrue, as a result of using the services provided in this program
- Golfers of this program will be solely responsible for any damage to the Golf Course/property (e.g. golf carts) and will so be solely responsible for their behavior on the Golf Course.
- Complimentary Green Fee are being provided by American Express to its Cardmembers and in no way should be construed as complimentary green fee from the respective Golf club or the Service Provider.
- Handicap certificate needs to be provided at some of the Golf courses
- This program should not be regarded as a Golf Club membership
- Cancellation must be made at least EIGHT calendar days in advance prior to tee-off date to avoid application of Cancellation charges

- Should there be a “no-show” or the confirmed booking be cancelled less than four clear days before the tee-off time, the Cardholder will be charged a cancellation fee of 1000 MR points per person.
- Each Golf course may have restrictions/limitations to the number of weekday/weekend rounds that Cardmembers/visitors can play and these rules will need to be adhered to.
- Minimum flight requirement for weekdays/weekends as ascertained by the Service Provider/ Golf Clubs needs to be fulfilled by golfers. The booking with the minimum required golfers has to be made entirely via the Service Provider. Further, combining bookings with those made via other sources (such as members, other service providers, direct bookings etc) will be subject to the discretion of the golf course.
- All Golf Courses reserve the right to reject any golfer or restrict their play

Golfers are subject to Golf Club’s rules on minimum handicap requirements, producing valid Handicap Certificates and any other requirements. The Golf Club reserves the right to reject/restrict play in event of not fulfilling these requirements.
- Whether on weekdays or weekends (or public holidays), tee times provided for single or 2 golfers are indicative as the golf course reserves the right to hold them up for a period of time (not beyond reasonable limits) to team the golfer(s) up with other golfers to optimize pace of play on the course as per the course policy or otherwise
- Golf Clubs will not entertain any correspondence/enquiries and/or attempts for bookings directly from the participating golfers and Golf Clubs will not respond directly to any such enquiries
- Access to the Golf Clubs cannot be used by the participating golfers in conjunction with any other promotional golf program or to participate in any private event, tournament or any other special golf day arrangement.
- Any additional services will either need to be paid directly at the golf course or paid to Golftripz by the cardmembers unless it is already included in the price based on golf course requirements. This applies to both compulsory add-on services and optional services.
- The list of courses offered via this program will only be applicable to cardholders who have been issued cards by Amex India.
- If any of the golf courses change their access policy for visitors during the agreement period, Golftripz will replace that golf course with a similar golf course within the same region to the best extent possible.
- Covid norms will apply to visitors as specified by the golf courses. Some golf courses listed are not yet open to visitors due to Covid

- This program is not a direct offer from the golf courses and is put together by the golf service provider/program provider
- Bookings cannot be done with the golf courses directly. All bookings and communication has to be via the American Express Concierge Services
- Golf Courses T&Cs will apply including but not limited to handicap requirements, golf etiquette, rain check.
- For more details, Terms and Conditions and for bookings, please contact Concierge Services