

## General Terms and Conditions

1. The offer period of The Room Offer and Dining Offer (collectively "**Offer**") is valid from June 1, 2024 to November 30, 2024, both dates inclusive ("**Offer Period**").
2. To enjoy the Offer, Basic and Supplementary Cardmembers must settle the full payment of the transaction in-person with the American Express Explorer® Credit Card issued by American Express International, Inc. ("**American Express**") in Hong Kong ("**Eligible Card**", and such holder "**Eligible Cardmember**").
3. The Offer is only applicable to the Participating Hotels and the Participating Outlets (as listed below).
4. The Offer cannot be used in conjunction with other promotional offers or discounts and cannot be redeemed for cash or other products. The Room Offer and the Dining Offer are also subject to the Terms and Conditions of the Room Offer and the Dining Offer respectively.
5. Shangri-La International Hotel Management Ltd is solely responsible for all products, services, consultations and advice offered by the Participating Hotels and the Participating Outlets to Eligible Cardmembers. American Express is not the provider of any of these products and/or services herein and makes no representation or warranty in relation to the same.
6. American Express shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss), or for personal injury which is suffered or sustained, as a result of taking or using any of the products/services, except for any liability which cannot be excluded by law.
7. In case of any enquiry related to this Offer, please call the 24-hour enquiry hotline shown at the back of your Card or our customer service hotline at 2277 1010.
8. American Express and Shangri-La International Hotel Management Limited reserve the right to amend the Offer Terms and Conditions, suspend or terminate the Offer at any time without prior notice.
9. Should any dispute arise, the decision of American Express and Shangri-La International Hotel Management Limited shall be final, binding and conclusive.
10. In the event of any inconsistency between the English and Chinese version of these Offer Terms and Conditions, the English version shall prevail.
11. The Offer Terms and Conditions shall be governed by and construed in accordance with the laws of Hong Kong Special Administrative Region of the People's Republic of China.

## Room Offer

	<u>Participating Hotels</u>	<u>Room Offer</u>	<u>2024 Blackout date</u>
a.	Futian Shangri-La, Shenzhen Shangri-La Shenzhen	Complimentary room upgrade to the next room category when booking at least two (2) consecutive nights.	October 23 - 29
b.	Shangri-La Nanshan, Shenzhen JEN Shenzhen Qianhai by Shangri-La	Complimentary room upgrade to the next room category when booking at least two (2) consecutive nights.	N/A
c.	Shangri-La Guangzhou	Complimentary room upgrade from Deluxe Room to Deluxe Riverview Room.	October 14 – 18, 22 – 26, 30 – 31, November 1 – 3
d.	Jing An Shangri-La, Shanghai	Complimentary room upgrade for the booking of the following rooms: <ul style="list-style-type: none"> <li>• Deluxe Room to Premier Room</li> <li>• Horizon Club Grand Premier Room to Horizon Club Executive Room</li> <li>• Executive Suite to Deluxe Suite.</li> </ul>	October 1 – 3, November 4 – 8
e.	Kerry Hotel Pudong, Shanghai	Complimentary room upgrade for the booking of the following rooms: <ul style="list-style-type: none"> <li>• Deluxe Room to Deluxe Parkview Room</li> <li>• Club Premier Room to Club Premier Parkview Room</li> </ul>	June 18 – 20, 25 – 27, July 25 – 28, September 9 -12, November 25 – 28
f.	Pudong Shangri-La, Shanghai	Complimentary room upgrade for the booking of the following rooms: <ul style="list-style-type: none"> <li>• River Wing Deluxe Room to River Wing Deluxe Bund View Room</li> <li>• River Wing Horizon Club Deluxe Room to River Wing Horizon Club Bund View Room</li> <li>• Grand Tower Horizon Club Premier Bund View Room to Grand Tower Horizon Club Grand Bund Room.</li> </ul>	October 1 – 5, November 4 - 8
g.	Shangri-La Qiantan, Shanghai	Complimentary room upgrade to the next room category.	N/A

h.	Shangri-La Singapore	Complimentary room upgrade from Valley Wing Deluxe Room to Valley Wing 1-Bedroom Suite	June 1 – 2, September 19 – 23
i.	Shangri-La Rasa Sentosa, Singapore	Complimentary room upgrade from Superior Hill View Room to Deluxe Sea View Room when booking at least two (2) consecutive nights.	June 3 – 6, 15 – 17 & 27, August 8 – 10, September 19 -22
j.	JEN Singapore Tanglin by Shangri-La	Complimentary room upgrade from Superior Room to Deluxe Room when booking for at least two (2) consecutive nights.	September 19 - 22

**Terms and Conditions of the Room Offer:**

1. The payment of the room rate must be settled using the Eligible Card in-person at Participating Hotels.
2. To enjoy the Room Offer, Eligible Cardmember must make booking through the dedicated booking links for each hotel and also physically occupy one of the rooms at the Participating Hotels.
3. The room upgrade is subject to availability at the time of check-in and is limited to up to three (3) rooms per booking.
4. The Eligible Cardmember must make the room reservation and complete the stay during the Offer Period.
5. Blackout dates: refer to the table above for blackout dates for each Participating Hotel.
6. Certain room categories are not eligible for upgrade. For further details, please contact the Participating Hotels.
7. Bookings will be subject to the Participating Hotel's applicable room reservation terms and conditions. For details, please check with the Participating Hotels.
8. The offer qualifies for earning Shangri-La Circle Points.
9. The Room Offer cannot be used in conjunction with any other promotion or Shangri-La Circle Points redemption.

## Dining Offer

<u>Participating Hotels</u>	<u>Participating Outlets</u>	<u>Dining Offer</u>	<u>2024 Blackout date</u>
Futian Shangri-La, Shenzhen	Shang Garden	15% savings on the total bill, applicable for all day dine-in.	June 8 – 10, September 15 -17, October 1 – 7
	Lobby Lounge		
	Shang Gourmet	Special price for buffet (inclusive of VAT and service charge): <ul style="list-style-type: none"> <li>• Lunch (Monday - Friday) – CNY298/person.</li> <li>• Dinner (Monday - Thursday) – CNY398/person.</li> <li>• Lunch (Saturday – Sunday) – CNY458/person</li> <li>• Dinner (Friday – Sunday) – CNY498/person.</li> </ul>	
	Café Zen		
Shangri-La Shenzhen	Shang Palace	15% savings on the total bill, applicable for all day dine-in	October 23 - 29
	360 Bar, Restaurant & Lounge		
	Lobby Lounge		
	Coffee Garden	Special price for buffet (inclusive of VAT and service charge): <ul style="list-style-type: none"> <li>• Dinner (Sunday – Thursday) – CNY258/person</li> <li>• Dinner (Friday – Saturday) – CNY328/person</li> <li>• Family Lunch (Saturday – Sunday) – CNY598 for 2 adults &amp; 2 children aged 12 years and below</li> </ul>	
Shangri-La Nanshan, Shenzhen	Summer Palace	10% savings on the total bill, applicable for dine in lunch and dinner only.	June 8 – 10, September 15 -17
	Lobby Lounge		
	Café 66	15% savings on lunch and dinner buffet.	
JEN Shenzhen Qianhai by Shangri-La	OpenHouse	10% savings on the total bill, applicable for all-day dine in.	N/A
	OpenHouse Café Bar		
	Qianhai Brewery Co.		
	KOAN		

Shangri-La Guangzhou	Nadaman	20% savings on the food a-la-carte menu, applicable for dine in lunch and dinner only.	September 4 – 6, October 14 – 31, November 1 – 4
	RIBS		
	S.E Asia Kitchen & Bar		
	Summer Palace		
	Lobby Lounge		
Wok TOO Café	20% savings on lunch and dinner buffet.		
Jing An Shangri-La, Shanghai	Lobby Lounge	15% savings on the food a-la-carte menu for dine in lunch and dinner only.	N/A
	TSURU		
	Summer Palace		
	1515 West Chophouse & Bar		
	Calyпсо Restaurant and Lounge		
Café Liang	20% savings on lunch and dinner buffet.		
Kerry Hotel Pudong, Shanghai	The Meat	20% savings on the food a-la-carte menu for dine in lunch and dinner only.	June 18 – 20 & 25 – 27, July 25 – 28, September 9 – 12, November 25 – 28
	The Brew	30% savings on lunch and dinner buffet.	
	The Cook		
Pudong Shangri-La, Shanghai	Lobby Lounge	15% savings on the food a-la-carte menu for dine in lunch and dinner only.	N/A
	Jade on 36 Bar		
	Gui Hua Lou		
	Jade on 36 Restaurant		
	Sushi by YISEA		
YICAFE	20% savings on lunch and dinner buffet.		
Shangri-La Qiantan, Shanghai	QT Lounge	15% savings on the food a-la-carte menu for lunch and dinner only.	N/A
	GardenLab	15% savings on weekday lunch and dinner buffet only (Monday – Friday).	
	QT Kitchen		
JEN Singapore Tanglin by Shangri-La	J65	15% savings on a-la-carte menu, lunch and dinner buffet	September 1 – 2, June 16 – 17, August 8 – 9
	JEN's Kitchen On-the-Go		
	Rumpoles Bar		

**Terms and Conditions of the Dining Offer:**

1. The Dining Offer is applicable to a maximum of eight (8) persons per visit, inclusive of the Eligible Cardmember.
2. The Eligible Cardmember may not request a special table arrangement and splitting of table and/or bill is not allowed, for the purpose of enjoying the Dining Offer.
3. An advance booking for dining at the Participating Outlets is recommended to enjoy the Dining Offer, and seats are subject to availability.
4. Blackout dates: refer to the table above for blackout dates for each Participating Outlet.
5. The government tax and service charge are subject to change by each Participating Outlet. For details, please check with the Participating Outlets.
6. The offer qualifies for earning Shangri-La Circle Points.
7. The Dining Offer cannot be used in conjunction with any other promotions, discounts, gift certificates, or Shangri-La Circle Points redemption.
8. The Dining Offer is applicable for dine-in only and is not applicable to banquets, private room dining and customized menus.