



American Express® EMI—Offer Terms & Conditions

This offer is valid for select American Express® Credit Cardmembers whose accounts are valid and in good standing. An American Express® Credit Cardmember for the purpose of this offer means a person holding the below mentioned American Express® Credit Card issued in India by American Express® Banking Corp. The offer is applicable to the Cardmembers holding below Cards:

- The American Express Smart Earn Credit Card
- The American Express Gold Credit Card
- The American Express PAYBACK Credit Card
- The American Express Platinum Reserve Credit Card
- The American Express Platinum Travel Credit Card
- The American Express Membership Rewards Credit Card

- The offer is not available for American Express® Charge Cards, Corporate and Network Cards.
- The offer would be valid on above mentioned Cards issued in India only.
- This offer is being made purely on a “best effort” basis. Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes regarding the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever regarding the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non- use of any goods or services availed by Cardmember under this offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in EMI to the American Express Credit Card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts of Delhi only.
- This offer is subject to partner terms and conditions.
- The offer is applicable only in India on where American Express EMI is enabled.
- EMI conversion done post taking the transaction will not be eligible for this offer.
- This EMI offer is also applicable on the Supplementary Card issued on American Express Credit Cards.
- For detailed offer on American Express EMI, please visit: www.amex.co/emi
- To view the EMI Terms & Conditions click [here](#).
- Cardmembers can, at any point in time, avail up to six transactions for conversion into EMI, subject to availability of credit limit.
- In case of foreclosure of an EMI transaction, a one-time fee of 3% + taxes on the outstanding balance will be applied.

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- In case of any query, Cardmember can contact American Express. Queries related to the offer will be entertained only till 120 days from offer end date.
- American Express and merchants reserve the right to add, alter, modify, change, or vary all or any of these terms and conditions or replace, wholly or in part, this EMI Scheme by any other scheme, whether similar to this EMI Scheme or not or to withdraw it altogether, without prior notice.
- American Express reserves its absolute right and discretion to approve or decline any request for EMI. It is further clarified that transactions under certain merchant categories especially Gold and Jewellery related transactions or any other transactions prohibited under law cannot be converted into EMI.
- You will no longer earn Membership Reward^o Points on EMI conversions at POS (Point of Sale). The Point-of-Sale transactions include both Offline transaction (Point of Sale transaction at a merchant's store (physical use of card at store). For example: EMI conversion at Croma, Reliance digital etc.) and Online transaction (Point of Sale transaction from a Merchant's website (use of card online). For example: EMI conversion options on Flipkart.com, Flipkart.com etc.). The Card Members will continue to earn Membership Rewards^o points on all EMI transactions through American Express^o SafeKey and on all EMI conversions done post purchase.
- Cardmember needs to pay a processing fee of Rs. 199 + taxes as applicable on all EMI transaction(s) converted at Point of Sale online or in-store.
- These offers can & will be replaced timely. It can be changed or removed without any prior notice from the partner. In such an event the partner or American Express will not be responsible for the same

Voltas Offer details as below:

- Enjoy No Cost EMI and Up to 10% instant discount/cashback on EMI transactions done on Pine Labs terminals.
- Maximum instant discount/cashback amount is Rs. 4,000 per Card per transaction during the offer period.

Voltas	EMI				AMEX			
					Normal Store		Brand Store	
Product Category	3M	6M	9M	12M	Cashback %	Max. Cashback	Cashback %	Max. Cashback
Air Cooler, FSAC, FWAC	Yes	Yes	No	No	0.00%	0	0.00%	0
Comm Ref	Yes	Yes	Yes	No	0.00%	0	0.00%	0
All Vectra - FWAC* & Vectra - 4 Step Adj. (other than 5 Star)	Yes	Yes	Yes - CIB	No	5.00%	750	7.50%	1125
All Vectra 5 Star	Yes	Yes	MIB - 4%	No	5.00%	750	7.50%	1125
Vertis Series	Yes	Yes	MIB - 4%	MIB - 4%	7.50%	3000	10.00%	4000
Venus and Verdant Series	Yes	Yes	MIB - 4%	MIB - 4%	7.50%	3000	10.00%	4000

Voltas Beko	EMI				AMEX			
					Normal Store		Brand Store	
Product Category	3M	6M	9M	12M	Cashback %	Max. Cashback	Cashback %	Max. Cashback
REF - DC, WM - SAWM,	Yes	Yes	No	No	0.00%	0	0.00%	0

Dryer MWO - Solo and Dishwashers (8 Plates)								
MWO - Conv	Yes	Yes	Yes - CIB	No	5.00%	750	7.50%	1125
REF - FF < 300L	Yes	Yes	Yes - CIB	No	5.00%	750	7.50%	1125
WM - FATL and Dishwashers (12 and 14 Plates)	Yes	Yes	Yes - 4%	No	5.00%	1500	7.50%	2250
REF - FF > 300L ,WM - FAFL, REF - BMR	Yes	Yes	Yes - 4%	Yes - 4%	7.50%	3000	10.00%	4000
REF - SBS	Yes	Yes	Yes - 4%	Yes - 4%	7.50%	3000	10.00%	4000

- To view complete list of eligible products where the offer is applicable, click [here](#)
- Cashback or Instant discount is basis the agreement between the payment terminal and the merchant outlet. The Cardmember must check at the store if the outlet is providing instant discount or cashback.
- Offer applicable at Voltas outlets & multi brand outlets where Pine Labs terminal is installed, and eligible product(s) are available. To know the participating stores, click [here](#).
- Offer is applicable only on 3,6,9,12 months EMI tenure.
- Cashback/Instant discount will be eligible only if the transaction is done using EMI as a payment option on Pine Labs terminals through eligible American Express® Credit Cards.
- Offer is valid from 1st October 2024 to 31st December 2024 (both days included).
- Cashback will be credited within 90 days from the date of transaction and instant discount will be provided immediately at the time of payment.
- Offer is applicable on Brand EMI transactions only.
- Cardmember can contact within 120 days of the offer end as mentioned in the EMI.
- Offer is also applicable on No Cost EMI on select EMI tenures on select products. Cardmember can check the eligible product(s) and eligible EMI tenure for No Cost EMI at the outlet.
- Offer is applicable only on 3,6,9 months for No Cost EMI tenure
- For No Cost EMI, the amount equivalent to the total amount of interest payable on an EMI transaction will be given to Cardmember either at time of transaction as discount or will be credited to Cardmember's Credit Card account within 90 days from the date of the transaction.
- There is no black out date under this offer.

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- Offer can be availed only once per Card per calendar month during the offer period.
- Offer applicable only when the offer is printed on the charge slip of the transaction.
- Cardmember can contact within 120 days of the offer end as mentioned in the EMI Terms and conditions for non-fulfillment of cashback.