American Express® EMI—Offer Terms & Conditions

This offer is open to select American Express Credit Cardmembers whose accounts are valid and in good standing. An American Express Credit Cardmember for the purpose of this offer means a person holding the below mentioned American Express Credit Card issued in India by American Express Banking Corp. The offer is applicable to the Cardmembers holding below Cards:

- o The American Express SmartEarn Credit Card
- o The American Express Gold Credit Card
- o The American Express PAYBACK Credit Card
- o The American Express Platinum Reserve Credit Card
- o The American Express Platinum Travel Credit Card
- o The American Express Membership Rewards Credit Card
- The offer is not available for American Express Charge Cards, Corporate and Network Cards.
- The offer would be valid on above mentioned Cards issued in India only.
- This offer is being made purely on a "best effort" basis. Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express is neither responsible for availability of services nor guarantees the quality of the
 goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of
 by the Cardmembers under this offer. Any disputes regarding the quality of goods/services availed shall
 be taken up with the merchant/service establishment directly. American Express shall have no liability
 whatsoever regarding the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non- use of any goods or services availed by Cardmember under this offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in EMI to the American Express Credit Card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts of Delhi only.
- This offer is subject to partner terms and conditions.
- The offer is applicable only in India where American Express EMI is enabled.
- EMI conversion done post taking the transaction will not be eligible for this offer.
- This EMI offer is also applicable on the Supplementary Card(s) issued on American Express Credit Cards.
- For detailed offer on American Express EMI, please visit: <u>www.amex.co/emi</u>
- To view the EMI Terms & Conditions click <u>here</u>.
- Cardmembers can, at any point in time, avail up to six transactions for conversion into EMI, subject to availability of credit limit.
- In case of foreclosure of an EMI transaction, a one-time fee of 3% + taxes on the outstanding balance will be applied.

- In case of any query, Cardmember can contact American Express. Queries related to the offer will be entertained only till 120 days from offer end date.
- American Express and merchants reserve the right to add, alter, modify, change, or vary all or any of
 these terms and conditions or replace, wholly or in part, this EMI Scheme by any other scheme, whether
 similar to this EMI Scheme or not or to withdraw it altogether, without prior notice.
- American Express reserves its absolute right and discretion to approve or decline any request for EMI. It is further clarified that transactions under certain merchant categories especially Gold and Jewellery related transactions or any other transactions prohibited under law cannot be converted into EMI.
- You will no longer earn Membership Reward° Points on EMI conversions at POS (Point of Sale). The Point-of-Sale transactions include both Offline transaction (Point of Sale transaction at a merchant's outlet (physical use of card at outlet). For example: EMI conversion at Croma, Reliance digital etc.) and Online transaction (Point of Sale transaction from a Merchant's website (use of card online). For example: EMI conversion options on Flipkart.com etc.). The Card Members will continue to earn Membership Rewards° points on all EMI transactions through American Express° SafeKey and on all EMI conversions done post purchase.
- Cardmember needs to pay a processing fee of Rs. 199 + taxes as applicable on all EMI transaction(s) converted at Point of Sale online or in-outlet.
- These offers can & will be replaced timely. It can be changed or removed without any prior notice from the partner. In such an event the partner or American Express will not be responsible for the same.

Reliance EMI Offer Construct.

Offer: Up to 12.5% instant discount on EMI transactions on Pine Labs Terminals.

- Instant discount of 10% up to Rs 10k on Minimum transaction of Rs 25k
- Instant discount of 12.5% up to Rs 15k on Minimum transaction of Rs 1 lakh
- Maximum discount amount: Rs. 10,000 per Card per calendar month during the offer period.
- Minimum transaction amount to be eligible for the offer is Rs. 25,000 (inclusive of taxes).
- Offer is applicable every Saturday and Sunday starting 6th July 2024 until 29th September 2024 (both days included).
- Offer is applicable at Reliance digital <u>website</u> and Reliance Digital Outlets where Pine Labs terminal is installed, and eligible product(s) are available. To know the participating outlets, click <u>here</u>.
- CM can check the Products Buy page on the website for eligible products.
- Cardmember can check at the participating outlet to know about the eligible product(s).
- Offer is applicable on all EMI tenures i.e., 3,6,9, 12, 18 or 24 months.
- Offer will be eligible only if the transaction is done using EMI as a payment option on Pine Labs terminals through eligible American Express® Credit Cards.
- Offer can be availed one time per Card per calendar month during the offer period.
- In case of any cancellation/return the product, the discount will be clawed back from the customers when they receive refund.
- Offer is also applicable on Supplementary Cards.
- The offer is applicable on NO Cost EMI.
- For No Cost EMI offer, American Express will charge full interest along with GST/taxes as applicable from the Cardmember. However, Merchant/Seller will give an instant discount equivalent to the interest chargeable at the time of purchase. Hence, effectively for Cardmember it would be a No Cost EMI.
- EMI Processing fee levied by bank is not covered under Interest free EMI Cashback offer. Processing fees is charged separately by the bank along with first EMI instalment as a onetime charge.
- The cashback amount shall be equal to the total interest amount payable on the EMI. Any GST levied on interest amount is not covered under the interest free EMI cashback offer.
- Offer is applicable on Bank and Brand EMI transactions only.
- There is no black out date under this offer.
- EMI needs to be active till the fulfilment date for Cardmembers to be eligible for offer benefits, Foreclosed EMIs will not be eligible for the offer benefits.
- Offer is applicable only when the offer is printed on the charge slip of the transaction.
- Cardmembers would need to contact the outlet to see the eligible products and/or instant discount amount.
- Cardmember can contact within 120 days of the offer end as mentioned in the EMI.
- This offer cannot be clubbed with any other ongoing offer with the merchant partner.