

## Terms and Conditions:

- 1. The promotion runs from September 12 to October 27, 2024, both dates inclusive ("Promotion Period").
- 2. By redeeming this Prize one set of round-trip Business Class tickets and one-time access to the VIP Lounge "Club Autus" at the Hong Kong International Airport ("Ticket"), you shall be deemed to have read, understood and agreed to be bound by these Terms and Conditions.
- 3. The destination of the Ticket can be either Bali, Bangkok, Osaka or Shanghai.
- 4. Awardee must be Fortune Wings Club ("FWC") members. Otherwise, his/her entitlement to the Ticket shall be revoked. Fortune Wings Club Terms and Conditions apply, please visit Hong Kong Airlines website for details.
- 5. Ticket will be issued in the name of the addressee of the redemption letter ("Letter"). The name submitted must be consistent with the name appeared on his/her passport. No change of name is allowed.
- 6. Ticket is valid on flight date shown only.
- 7. Awardee shall redeem the Ticket before February 15, 2025; otherwise, your entitlement to the Ticket will be forfeited.
- 8. The travel period of the Ticket is November 15, 2024 to May 15, 2025 (both dates inclusive) (Hong Kong time), not applicable for travelling during December 16, 2024 to January 5, 2025, January 18 to February 16, 2025, March 29 to April 20, 2025 and April 29 to May 11, 2025.
- 9. Ticket is only applicable for the flight departing from/to Hong Kong and is marketed and operated by Hong Kong Airlines. Ticket is not available for special flights, chartered flights or code-share flights.
- 10. Ticket price excludes all applicable government and airport taxes/fees/charges, Passenger Fuel Surcharge and carrier surcharges.
- 11. Taxes, fuel surcharges and an administrative fee (HK\$250) for the Ticket will be collected at the time of ticket issuance.
- 12. Ticket is subject to seat availability on the selected flights.
- 13. Checked baggage allowance are subject to fare rules and fare family applicable to each origin/destination.
- 14. All Tickets issued are non-refundable, non-endorsable and non-changeable. Valid on ticketed flight/date shown only.
- 15. Hong Kong Airlines shall not be responsible for any expenses of the Awardee and/or the accompanied adult (if necessary) during the travel, including but not limited to travel insurance, hotel accommodation, local transportation and meals.

- 16. Awardee is reminded to comply with the immigration rules and regulations concerning the conditions of stay in destination(s) and/or transfer.
- 17. Ticket cannot be transferred or exchanged for cash, credit or any other items.
- 18. Ticket is subject to the existing routes provided by Hong Kong Airlines. If there are any route suspensions or cancellations, Hong Kong Airlines will offer alternative ticket with similar fare only. Hong Kong Airlines will not provide any cash compensation for any shortfall of the fare
- 19. If the Awardee is subsequently disqualified or is found not to be entitled to the Ticket, Hong Kong Airlines reserves the right to forfeit the Ticket and dispose of the Ticket at its sole discretion.
- 20. Hong Kong Airlines reserves the right to amend the Terms and Conditions at any time without prior notice.
- 21. Passengers are advised to check with the latest HKSAR Government outbound/inbound travel alert or immigration restrictions for both departure/arrival destinations before planning your trip.
- 22. The General Conditions of Carriage published by Hong Kong Airlines apply (subject to change from time to time) and are available on Hong Kong Airlines' website.
- 23. In the event of any dispute regarding any of these Terms and Conditions, the decision of Hong Kong Airlines shall be final.
- 24. Nothing in these Terms and Conditions shall confer any third-party rights or benefits.
- 25. If there is any inconsistency or ambiguity between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.
- 26. These Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.

## Terms and Conditions for Eligible American Express Cardmembers

- 1. The Top Spender Rewards for eligible American Express Cardmembers ("American Express Offer") are only applicable to Basic Cardmembers of the American Express® Cards ("eligible American Express Cardmembers") issued by American Express International, Inc. ("American Express") in Hong Kong ("Eligible Cards").
- 2. American Express Offer is only applicable to one eligible American Express Cardmembers who accumulate the highest net amount spending online or in-app at Hong Kong Airlines (Eligible Transactions) with the Eligible Cards during the promotion period.
- 3. The American Express Offers include one set of round-trip Business Class tickets to designated destinations ("Tickets") and one-time complimentary access to the VIP Lounge "Club Autus" at the Hong Kong International Airport ("Lounge Access"). The designated destinations of the above mentioned flight Tickets includes Bali, Bangkok, Osaka or Shanghai and require to be departing from Hong Kong. The Lounge Access must be used on the same day of departure and return flight with the Tickets, cannot change the use of the date. The American Express Offers are not used on the specified dates will be considered as invalid and cannot be transferred or converted to cash or credits. The Lounge Access

- and Tickets are only available for the Eligible Cardmembers who have receive The American Express Offers, and subject to the use of lounge "Club Autus" Terms and Conditions apply.
- 4. To enjoy the American Express Offers, Cardmembers must settle the payment in full with Eligible Cards within the Promotion Period. Payment made with the US Dollar Card, American Express Business Travel Account or Corporate Purchasing Card, and Cards bearing the American Express name, brand or logo issued by partners of American Express and all American Express Cards issued outside of Hong Kong are not eligible to enjoy the American Express Offer.
- 5. Eligible American Express Cardmember is only eligible to win one award during the whole Promotion Period. Transactions made by the Supplementary Cardmember will count towards the Basic Cardmember's account, meaning only the Basic Eligible Cardmember will be entitled with a chance to win the American Express Offer.
- 6. American Express Offer is only applicable to one eligible American Express Cardmembers who accumulate the highest net amount spending online or in-app at Hong Kong Airlines (Eligible Transactions) with the Eligible Cards during the promotion period.
- 7. Hong Kong Airlines is solely responsible for all products, services, consultations and advise offered to Cardmembers. American Express International, Inc. ("American Express") is not the provider of any of the products and/or services herein and makes no representation or warranty in relation to the same.
- 8. American Express and Hong Kong Airlines shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss), or for personal injury which is suffered or sustained, as a result of taking or using any of the products/services, except for any liability which cannot be excluded by law.
- American Express and Hong Kong Airlines reserve the right to amend the Terms and Conditions, suspend or terminate the American Express Offer at any time without prior notice.
- 10. In case of any dispute, American Express and Hong Kong Airlines reserve the right of final decision.
- 11. In case of any enquiry related to this Offer, please call the 24-hour enquiry hotline shown at the back of your Card or our customer service hotline at 2277 1010. In the event of discrepancy or inconsistency between English and Chinese versions of these terms and conditions, the English version shall prevail.