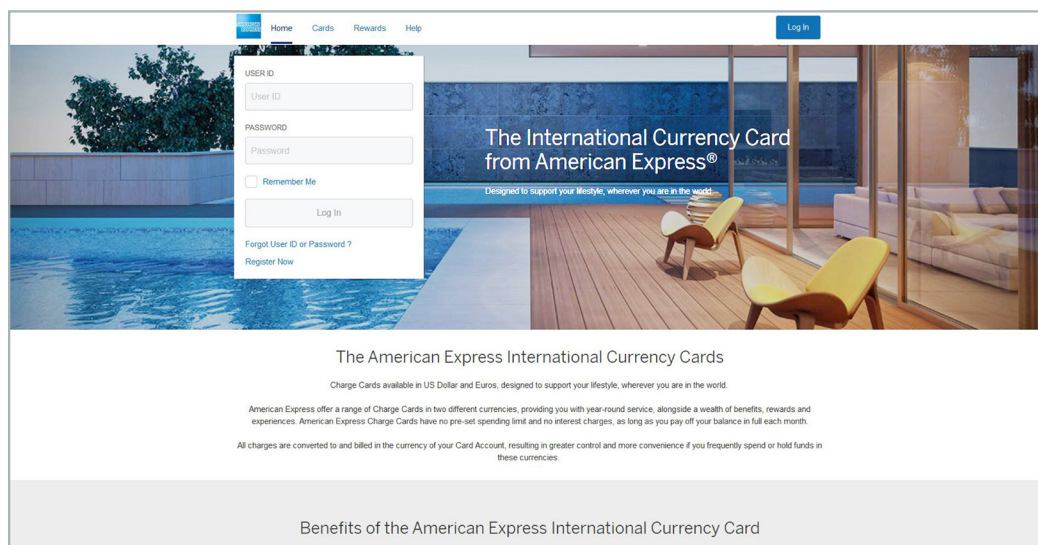


How to view your Personal Identification Number (PIN) Online

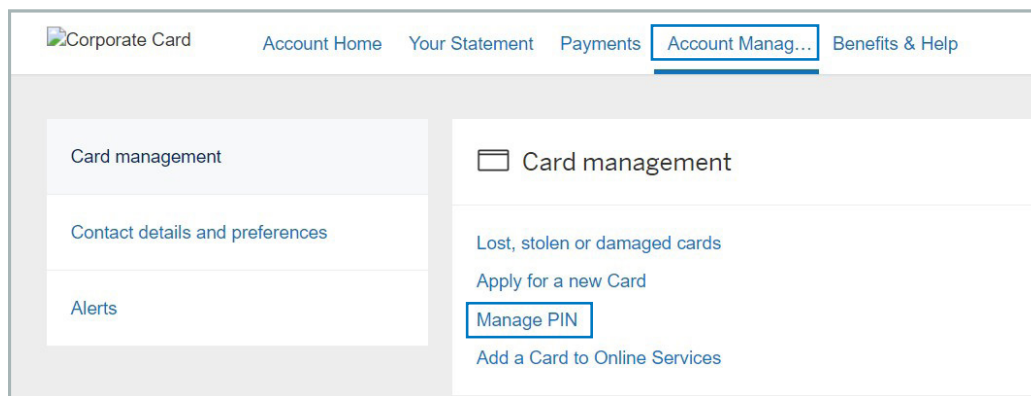
To keep your account secure, your American Express® Corporate Card uses Chip & PIN technology. Instead of signing a receipt, you will be asked to enter your secret four-digit PIN number when you pay by Card. Your PIN information is available on your online account.

1. Please log into your account via www.americanexpress.com/icc

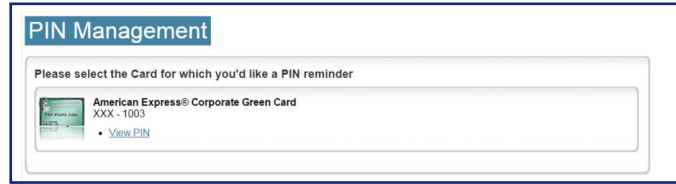
Incorrect Log-in: Please be aware that if your User ID or password is entered incorrectly three times your account will be locked. An error message will be displayed to advise you to contact Customer Service to unblock the account. You can reach them on +44 (0)1273 868 900.



2. Once logged in you should see the screen below. Please click on “Manage PIN” under the Account Management section.



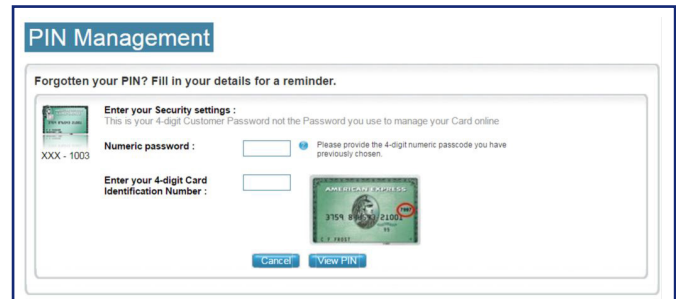
3. You will then reach the PIN Management landing page. Once you have received your Chip & PIN Card you will be able to view your PIN on this web page. If you have more than one American Express Card, please choose the Card for which you would like to view your PIN.



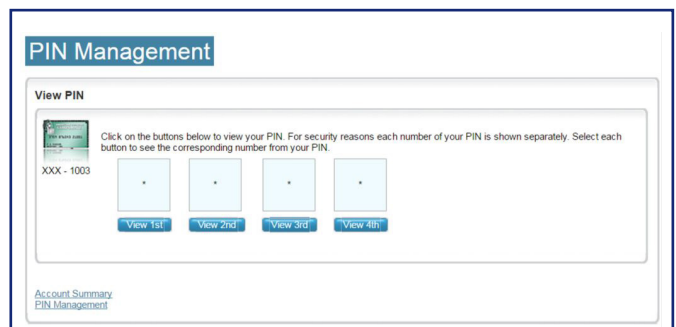
4. In order to view your PIN, for security purposes you will be asked to provide:

- Your 4-digit Memorable Date (customer password)
- The 4-digit ID Number from the front of your Card.

The 4-digit memorable date is a password you set up with American Express at the beginning of your membership. If you have forgotten it, please contact Customer Services on +44 (0)1273 868900.



5. When both fields have been completed correctly, you will be presented with a screen containing your PIN information. For enhanced security you may only view one number of your 4-digit PIN at a time. You can change this PIN at an ATM by selecting 'PIN services' from the menu.



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